Accommodation Tahoe Confirmation, Arrival, & Information Package

Revised Nov 14 / 2018





Please print, complete and email/return section 11 (one page only) to Accommodation Tahoe. Hand in a completed copy of section 10 to Lake Village <u>on arrival</u>. If printing this entire document, please consider the environment and double-side it.

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1. TAHOE CHECK LISTS

These items should be completed <u>before</u> your Tahoe vacation:

Item:	Done ✓
Email a signed copy of section 11	
Email copies of this package to all group members – see 4-1	
As necessary, purchase a phone card or a cell phone LD package – see 4-3.13	
Obtain passport, USA visitor's Visa, and other necessary legal documents for travel	
Purchase travel health insurance or bring documented proof of same	
Make arrangements for pets while you are absent from home	
(optional) Rent ski equipment – see the contacts in section 6-5	
Complete and bring the Homeowners' Short-Term Guest Information form - section 10	
If renting a car, check your credit card for insurance – see section 5	

Bring the following to Tahoe with you:

Item:	Done ✓
This package with the Lake Village Guest Information form, section 10, completed	
Passport, US Visa, driver's license, credit cards	
Cell phone and/or long distance calling card – see 4-3.13	
Shampoo/conditioner, sun blocker, sun glasses, sun hat	
Personal medications and proof of health insurance	
At least one large towel for each person in your party	
Proof of age for younger-looking persons planning to gamble at a casino, purchase liquor, or purchase a discounted youth ticket at a ski	
resort	
"Out-of-Area" ID for adults planning to receive casino discount coupons	
Garbage bags – housekeeping supplies a few	
Safeway card if you have one. Or see Groceries in section 6-1 and section 13	
Camera, notebook computer, iPad, tablet. See section 6-13	
GPS if needed	
Bathing suit if using the hot tub	

Please leave the following at home:

Pets	
Furs, diamonds, and items of sentimental value	

ROBERT S. HEDGES

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Cell / Text: 905 466 8545
E-mail rh@accommodationtahoe.com

2.	INVOICE		
2-1	To:		
2-2	Date:		
2-3	Rental of Lake Village town home #		
	arrival: after 4:00 PM	# of Nights:	
	departure: by 10:00 AM	Reservation #	
		= \$US	 Total Rent
2-4	Less deposit: (Visa, MasterCard, Amex, check)	\$US	
2-5	Plus Refundable Security Deposit: (see 4-1):	\$US +	
2-6	Balance Due:	\$US	

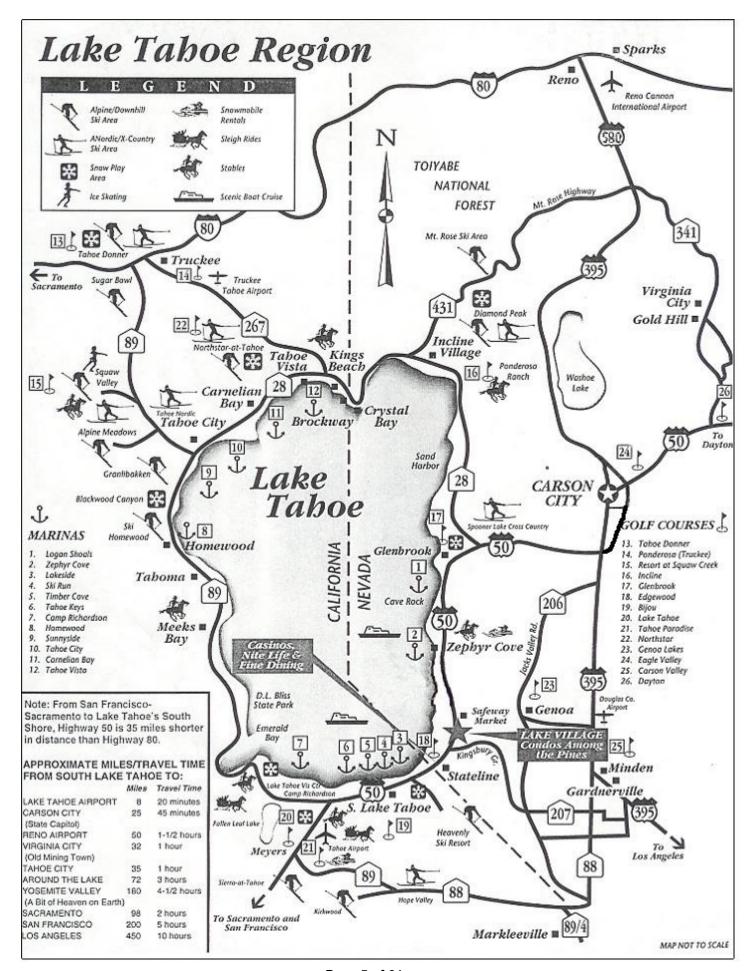
2-8 Discounts: You may deduct 3% of the "*Total Rent*" for payment made by US check or draft provided that the payment is received in a timely manner. This does not apply to bookings or payments made inside the 60-day requirement - see section 4. Make the check payable to Rob Hedges in US funds, write the reservation number on it, and mail to the address above. Complete and include one page: section 11. If time is short, you should send it by Federal Express - I have a drop box for FedEx. Do <u>NOT</u> use US Postal Expedited service (Eagle) or Purolator. Please note the payment instructions in section 4-1.

Date Due:

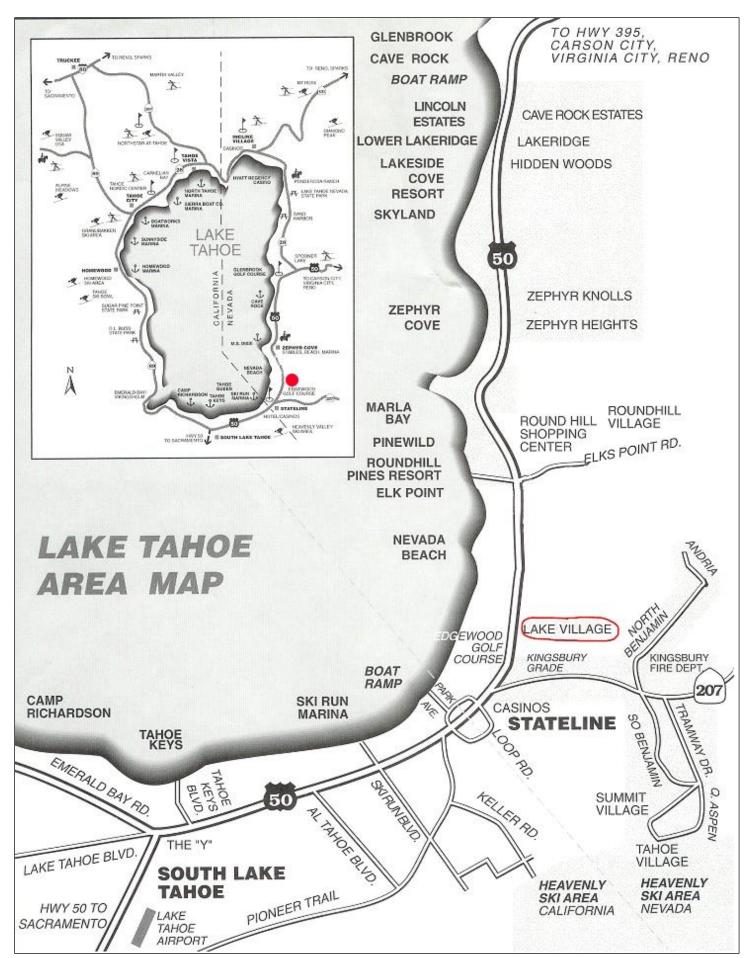
2-7

2-9 Credit Cards: These are processed by "Accommodation Tahoe" in US dollars. There are no discounts, as in 2-8 above, for credit card or PayPal payments. I can process multiple cards per booking. See section 4-1.

Rob Hedges



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4. ACCOMMODATION TAHOE GUEST INFORMATION

4-1 Your Rental Details (town home, dates, lock code)

TO			
Your arrival date is	after 4pm.	Your departure date is	by 10am
Your reservation number is #		-	
Your town home number(s) is/are		(see Lake Village map enclosed).	
Lock Code(s):			

The lock code(s) will be supplied by telephone or email once the Occupancy Agreement, section 11, is completed and received. If you prefer, mail the Occupancy Agreement with your final payment. To use the lock code(s), see section 4-2 "Arrival".

The town homes do not have telephone land lines. Please use your mobile phone(s). Cell service works well at Tahoe except in a few isolated locations.

The Balance Due (section 2-6) is due 60 days prior to arrival. Please send a check payable to Rob Hedges, 640 Greenwood Dr, Burlington, ON, Canada L7T 3P3. Customers outside the USA or Canada: please use a certified check or US money order. *Include enough postage*. Mail from your country to Canada requires more postage than a domestic letter. If you wish to use your credit card(s), please call me or Email the card number, expiry date and the three or four digit security code in the signature line on the back of the card. E-mail: rh@accommodationtahoe.com. Thank you.

<u>Security Deposit Refunds after Departure</u>. If renting multiple town homes, we recommend that the security deposit for each town home be received from the occupants of that town home. That way, any assessments will be charged to the person(s) causing the issue. Security deposit refunds are made within (14) business days (21 calendar days) of your departure. Any deduction(s) for charges will be itemized.

<u>Copies of this package.</u> This document is revised frequently. The latest copy of this package may be downloaded from

www.accommodationtahoe.com/AC-conf-pkg.pdf

Send this link to others in your party to enable them to get a copy of this package as required in section 11.

4-2 Arrival (door lock code, registration, parking)

Address: All of our town homes are located in Lake Village, Zephyr Cove, NV 89448. If using Google maps, a GPS or other map services, use the town home street address(es), e.g. 46 Chalet Court, all located in the town of Zephyr Cove, Nevada 89448. Note that Goggle Maps identifies "Chalet Court" as "Crystal Court" but still finds the town home properly with either street name. In Google, 57 & 58 Burke Creek Circle are mistakenly shown at the south end of the street. In all cases, use the village map included in this package for exact locations.

Arrival: If arriving at night, a motion detector light should come on as you approach the front door. Use the supplied lock code to open the door. Keep copies of the code and phone number as per the last page of this package. Carry copies of the lock code and your party members' cell numbers as per section 13.

Lock Code: The doors are equipped with digital locks. Your code turns on before your arrival and turns off at your allocated departure time. Type in the six-digit code, the lock's light will turn green, and you'll have five seconds to depress the handle to open the door. Repeat each time you re-enter the town home. The housekeepers, and the hot tub service technicians have their own lock codes to access each town home.

If the lock code doesn't work: If there are problems, call me at 905 634 9859 or cell / text 905 466 8545 or call my local property manager, Catalina Rodriguez, 775-721-5746. Catalina will need to know the surname of the person who booked the town home.

Registration and Parking: Each driver must visit the Lake Village security office during the day for a free vehicle permit sticker to avoid being towed away. For the office location, look for Register Car Here on the village map in section 7. The village parking rules are in section 9. Also, leave your completed Short-Term

Guest Information sheet at the clubhouse – print and complete

section 10 in this package.

Adhere the vehicle permit sticker(s) to the inside windshield(s) of your vehicle(s) so that the details can be read from outside. The best spot is on the driver's side just below the sun band. Readability is particularly important in winter if the snow removal crew needs to locate you to move your vehicle temporarily.



Each town home has one assigned parking space identified by a town home number on a brown post - see left photo. You may also use one guest space (unmarked OR labelled 'G'). Parking in the wrong spot or bringing in more than two vehicles per town home will invite trouble. Unauthorized vehicles will be tagged and towed! Excess vehicles should be parked at Safeway or The Lakeside as in the next paragraphs.

The unmarked spaces are Guest spaces. These are not assigned to any unit – they're available on a first-come-first-served basis. There's no such thing as "My Guest Space". Additionally, there are a half-dozen unassigned spaces just inside the village entrance – see the letter "P" on the village map in section 7. One per townhome may be used for excess vehicles on a first-come basis. However, please register any vehicle parked there with the Lake Village office.

Several times a year we get asked the question "We have more than two vehicles. What should we do with the extra cars?" In addition to the suggestion above, we recommend using the Safeway lot or the Lakeside Inn lot or the multi-level Visitor Centre lot at the county office, across from the Lakeside Inn.

All are well-lit and there's activity there twenty-four hours each day. I have never seen these lots full and all locations have worked well for guests in the past. However, to be safe, don't leave valuables visible inside your vehicle whether it's parked in the village or in an external lot. The maximum vehicle stay at the Visitor Centre is 72 hours.

After a winter snow storm, please assist the village's snow removal staff by moving your vehicle from a snowy area of the village parking lots to a ploughed area. Once your space is cleared, move the vehicle back.

Please read and obey the Homeowner Association Parking Rules, a copy of which is in section 9-1 of this package. Remember, this is Nevada: when things go wrong, they shoot first and ask questions later. If you park in the wrong spot, expect your vehicle to disappear with a fine due for its return! If someone else's vehicle is parked in your <u>assigned</u> space, contact the association office, 775-588-4840.

4-3 Town Home Instructions

4-3.1 Town Home Contents

The contents of each town home are carefully inventoried by our local management team. Towels and face cloths will be on the made-up beds when you arrive. Guests are responsible for any broken or missing items detected after guest departure. If damages or missing items exceed your security deposit you may be liable for any charges in excess of that security deposit. Those charges will be billed against the credit card on file.

Similarly, you are responsible for damage. Should there be such significant damage that the town home must be closed for repair, you are responsible for the lost revenue during that shutdown. To avoid such problems, notify Jeren or Heidi at WCPM immediately if and when damage occurs.

4-3.2 Use of Linens, Bath Towels, Face Cloths, Hand Towels and Bath Mats

These items are NOT to be used for makeup removal, shining boots/shoes, waxing skis, cleaning cars, removing grease, cleaning barbeques, removing blood, cleaning floors, wiping up coffee, providing tire traction, or for any other application causing stain/discolouration/damage. They are not to be laundered with other colored items that will stain them. You will be charged replacement cost for damage to these items.

Paper towelling is provided for many of the above applications. Additional paper towels may be purchased locally at Safeway or other retailers.

4-3.3 Barbeques & Fireworks

The Homeowners Association has banned charcoal barbeques in the town homes and on the grounds around them. Gas or propane BBQs are permitted on decks. For a \$5 fee, you may use the gas ones in the park around the pool at the clubhouse. See the fireworks/barbeque advice in section 9 - the Lake Village Homeowners section towards the end of this package.

4-3.4 Cleaning & Housekeeping

Between rentals, Catalina's crew, 775-721-5746, prepares the unit for the next guests. If there are any housekeeping issues, please contact them.

You have rented a "house-keeping town home" meaning that you are expected to:

- 1. Wash your own bath towels, hand cloths and face-cloths as necessary.
- 2. Wash your own dishes, utensils and cooking items. Start them in the dishwasher before departing.
- 3. Move all trash into the bear container outside. If space is inadequate, you must take the extra trash to the garbage location at the Lake Village maintenance building. See "4-3.6 Garbage/Trash" below.
- 4. Move all furnishings back to the locations they were in when your party arrived.

Limited quantities of liquid hand soap, paper towels, toilet tissue and dishwasher detergent are provided with each town home. Please bring your personal brand(s) of shampoo and conditioner.

4-3.5 Fireplace

All of our other town homes have gas fireplaces with a timer. The timer knob is on a wall nearby. Gently turn it for the desired length of burn (10 minutes minimum suggested to avoid the accumulation of condensates in the flue). The fire will start if the pilot is lit. If the pilot is out, follow the following instructions to re-light it:

- 1. Turn the wall timer off.
- 2. Open the fireplace's lower grill by pulling it forward.
- 3. Inside, the knob on the left controls the fan speed. The knob labelled "pilot" should be turned so that the "pilot" mark is lined up with the white mark to the right.
- 4. Depress the pilot knob and hold it in.
- 5. While holding in the pilot knob, push in the sparker red star button.
- 6. Continue to hold in the pilot knob for 60 seconds to allow the pilot's thermocouple to warm up. You will not likely see the pilot once lit. The thermocouple must be warm to keep the pilot lit.
- 7. Close the grill and turn the wall knob to light the flame.

There is a variable-speed blower fan in the gas fireplace that comes on when the firebox reaches a certain temperature and automatically shuts off when it cools down. The fan may continue for many minutes after the flame goes out.

4-3.6 Garbage/Trash

All garbage is to be bagged and placed in the metal bear-proof container outside. Note the "**Be Bear Aware!**" advice in section 6-2 of this package. Each town home has a numbered container. It's emptied by the Lake Village Homeowners Association <u>each non-holiday Monday</u>. **Syringes** must be placed in a separate container in such a manner as to prevent others from injuring themselves and deposited in the bear-proof container. After depositing your garbage in the bear container, use the fastener to latch the lid as shown here. See the Parking maps in section 8 for the location of your unit's garbage bin.





If you have extra garbage that will not fit in the container, it must be deposited in the garbage truck bin in the maintenance building as in the photo at the right. See the village map in this package. The maintenance building is at the north end of Clubhouse Drive (lower left on the Lake Village map). The bin is open every day except Monday when the truck is used to empty the bear bins throughout the village.

Bag your excess garbage, tie the tops, drive them to the bin, and throw them in. Do not leave the bags on the floor or outside. If you need questions answered, call the homeowners' office at 775-588-4840.

Black bears visit the village looking for food – even in winter months. They are shy but definitely NOT tame or playful! Even a small one can out-run, out-climb, and out-bite any human. Do not approach or feed



them! Do not leave bags of garbage anywhere outside (e.g. on the porch or next to the bear container). They will get torn apart and the contents scattered. The housekeepers are not responsible for disposing of your garbage. You will be charged a service fee if garbage items (including food scraps, cardboard, paper, Christmas trees, etc.) are left at the town home other than secured inside the bear bin. Take the excess garbage containers to the dumpster truck as above.

4-3.7 Guest Facilities

Once you are registered as guests in Lake Village, you are entitled to free use of the tennis courts, pool, clubhouse, picnic areas, childrens' play area, saunas and hot tub all located at the clubhouse. We recommend that you book the tennis courts in advance. The large gathering room at the clubhouse can be rented for a small fee. There are natural gas BBQs at the pool requiring a \$5 fee for 2 hours of use. Similarly, you may use the clubhouse photocopier and fax machine for a small fee. The telephone number for the security/clubhouse office is 775-588-4840. This office has nothing to do with lock codes, linens, cleaning, interior maintenance or other items pertaining to individual town homes.

4-3.8 Heating and Air Conditioning

Each town home has its own gas furnace. The controls are on a wall on the lowest level not far from the front door OR near the kitchen. During cool/cold weather, close all windows and set the heating control to 70₀F. You'll hear the furnace cut in and then the fan will start to push heated air into the building. In cool weather, you can also heat the living area with the gas fireplace as described earlier in this section.

When you're out and when you depart the town home, please turn the heat down to 55°F.

There is no power air conditioning in any of our town homes. In warm weather, open the screened windows. Warm air will escape, particularly through the windows on the top floor and it will be replaced by cooler air flowing in to the lowest level. At sunset, even in the hottest season, the temperature quickly drops and the town home will cool down. As desired, close the windows to maintain warmer air in the town home.

4-3-9 Hide-A-Beds

These are located in closets in the bedrooms. Linens are located on a shelf in the closet.

4-3-10 Lighting

Many of the bedrooms have the lower half of one receptacle operated by the room's light switch. Consequently, the wall switch turns on the lamp connected to that receptacle. Sometimes the receptacle is

the closest one to the switch and sometimes it's on the opposite wall. If a prior guest has turned off, unplugged or moved the lamp, the switch will not turn on the room's light(s). In this case, a bit of testing will determine which receptacle is the correct one to use for the lamp.

4-3.11 Internet Access & Electrical

Open your notebook computer or other wireless device and have it detect available wireless networks. Ours begin with the letter "R" followed by a town home unit number. Connect to the closest one (e.g. **R47** for the two town homes 46 & 47 Chalet or **R58** for 57 & 58 Burke). The password is **nancy312**. Once connected, you can surf to web sites, use Skype, etc. If using an older version of Outlook or Outlook Express for Email, and cannot send/receive Email, under your Tools/Accounts/Properties/Servers menu, set the Outbound Mail (SMTP) host to **smtp.charter.net** in order to send.

Please do NOT give out the password to persons who are not part of your group!

The modems and routers sometimes need to be re-set. The modem in each unit is near the living room TV and it should have several green lights turned on. If your mobile device can see the R47 or R58 router but it says "No Internet Access", it likely means that the modem and/or the router needs to be re-set. To re-set a modem, unplug the power cord from the back, wait ten seconds and then plug it back in. It will take about two minutes to fully power up with all green lights back on. If the lights do not all come back on, or continue to blink for several minutes, call me for further instructions. 905 466 8545.

If you're in 46 or 47 Chalet and can see the R47 router but you have the "No Internet Access" message, it likely means that the router at 58 Burke needs to be re-set. R47 receives its signal from R58. The best location for the strongest R47 signal is near the kitchen in #47.

The R47 and R58 routers are in their respective kitchens. If you need to re-boot the 47 router, open the cupboard above the frig and unplug the power for ten seconds to re-boot. Do NOT unplug the network cables from any router! The 58 router is not accessible so the best way to re-boot it is to switch of the power at the breaker panel in the lower bathroom.

4-3.12 Hot Tubs

All of our town homes have private hot tubs outside on a deck. The tubs are cleaned between bookings. However, the technicians may come in to service the tub at any time - they have their own lock code. If your tub is cold on arrival, it means that the water has been very recently changed and it will take a few hours to warm up to operating temperature. If there are issues, try calling me first. Otherwise, the service company owner is Theresa, cell 775-691-6589, and the usual technician is Kelley, cell number 775-781-8467.

Please shower before using the tub! The tub is for use of only those persons residing in the town home! If you are pregnant, diabetic, or have a heart condition, you should not use a hot tub. The tub is set at 102-104°F. Since small people heat up faster than large ones, children <u>must</u> be supervised or restricted from using the tub entirely. Nevada law bans the use of hot tubs by children under 15.

- 1. The hot tub cover is Styrofoam and can break easily. <u>It's not a trampoline or a tanning</u> platform! Keep kids, sunbathers and objects OFF!
- 2. Please do not add soap, shampoo or bubble bath to the tub!
- 3. Do not put wine, beer, cigarettes or food in the tub or on its edge!
- 4. The tub cools down quickly when the cover is open. Keep the cover closed except when you're using the tub. If there are just one or two people, open one half of the cover.
- 5. Please do not pick at tiles, pads or buttons on the tub or cover.
- 6. The various controls around the tub are easy to turn. Please do not force them in a direction where there is resistance.
- 7. The tub cable lock codes: #46 146, #57 157, #58 158. Please re-lock when done.

There are two sanitizing systems: a floating bromine dispenser and an ozonator. The bromine dispenser should not be removed from the tub. Abuse of the tub or a noisy party in the tub will cause an assessment against your security deposit.

Some of the tubs have cover lift mechanisms as per the next pages. If not, fold the cover in half and gently slide it off to rest against the side of the tub. During snowy weather, we recommend turning the tub steps onto one end when not in use so that ice and snow don't accumulate on the treads. If an overhang covers part of the deck, keep the steps under it.

The hot tub and saunas at the clubhouse are also available for your use at no charge.

Using the Hot Tub Cover Lift Mechanism:

Some of our hot tubs have cover lifters making it possible for one person to open the tub unassisted. Each cover is in two halves attached together in the centre. The lever lift mechanism appears on one end of the tub as per the photo at the right. Guide armatures are attached to the two adjoining sides.



1. Use the broom to sweep off pine cones, pine needles, and snow.



2. Locate the tie down clip mechanisms at each corner of the cover. Push in on the black centre button and gently pull up on the strap.





3. Lift the half lid on the opposite end of the tub from the lift mechanism. Guide it up and then down gently to rest it on top of the other half. Please don't drop it in either direction. If only one or two persons are using the tub, half-open may be OK.





4. From the centre of the lid, lift up the folded cover and push towards the edge with the lever mechanism.



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5. The folded lid will rest in a vertical position at the end of the tub.

To re-cover the tub, lift the cover vertically and guide it onto the tub. Then lift the upper half back into place. Re-attach the tie-down clips.



In snowy weather, we recommend storing the hot tub steps on one end. That way, the treads don't get coated with ice and snow.



4-3.13 Mattresses – Queen Air Beds

Some of the town homes are equipped with air mattresses as an alternative to the sleeper sofas. There's an electric pump and connector hose to blow these up quickly.



Remove the deflated mattress from its bag and spread it out on the floor where you plan to use it. The air inlet is at the foot of the mattresses – see the black spot in the above image. Plug in the pump to a wall socket, hold the end of the hose in the mattress's inlet plug and turn on the pump's red switch. Once inflated, release the hose and insert the mattress's plug. There are sheets and blankets for the mattress in a closet.

Prior to departure, open the plug to deflate the mattress. Fold it and put it back in the bag along with the pump and hose attachment. Return it to the closet where you found it.

4-3.14 Occupancy

Douglas County's vacation rental ordinance governs a range of items about the town home property you have rented including:

- 1. how many persons may occupy it overnight. The upper limit for each of our town homes is listed in table 4-3.1. Your reservation is subject to immediate cancellation, and/or an additional charge, and/or a fine, if you have brought more guests than the ordinance allows. The Douglas County sheriff has the authority to evict and to levy fines on the spot.
- 2. Properties are located in a residential neighborhood. Guests are requested to observe common courtesy with regards to noise/conduct in the town homes, streets, and open areas. When violations occur, the Douglas County sheriff has the authority to evict and levy fines on the spot.

3. Parties of any form (bachelor, bachelorette, graduation, sorority, frat, etc.) are not permitted in Lake Village properties: no exceptions, nor any loud noise, or your security deposit will be forfeited.

4-3.15 Refrigerators

If the refrigerator is packed too tightly with food and beverages, it may quit. Cases of beer are the usual culprit. If packed together with no air circulation, the refrigerator cannot cool these down and its internal fuse cuts out. The solutions? Purchase pre-chilled beverages. Allow lots of space between containers. Open cardboard cases to let circulating air contact the bottles inside. If the frig quits, unpack, unplug and wait an hour before plugging it in again. In the winter, put the cases outside for a while to cool them down.

4-3.16 Security of Personal Property

Theft has never been a problem for us, or our guests at Tahoe. However, please take some simple precautions. Leave expensive possessions at home. Keep one of the slips at the end of this package in your pocket and lock your town home when you're not home. Do not leave valuables outside even if they are out of site. No matter where you park at Tahoe, do not leave valuables *visible* in your locked vehicle - put them in the trunk or in your town home. Accommodation Tahoe and our service providers are not responsible for the loss of guests' personal items.

4-3.17 Smoking

Use of cigarettes, cigars, cannabis (any amount is illegal in Nevada), incense, or any other item generating smoke, whether inhaled or not, is not permitted inside the town homes. Someone in the next party staying in this same town home may have allergies to smoke. Special butt collectors are provided on the decks. Please do not litter the grounds around the town home(s) with cigarette butts.

Your security deposit will be completely forfeited if there is evidence of smoking inside the town home. You may be responsible for additional expenses for cleaning the property, inside or outside, if those expenses exceed your deposit.

4-3.18 Telephones & Long Distance

Cell phones work in Lake Village and around the Tahoe basin. At the town homes, you're in area code 775. South Lake Tahoe is in another area code, 530, in California.

Next to your LD cell phone package, the least expensive LD purchase is a pre-paid phone card with "800" access. We recommend and have personally used cards from **www.thephonecardstore.ca** These virtual cards are sold in \$5, \$10 and \$20 denominations. Most LD cards, including many sold by this company, have hidden connection fees, user fees, monthly minimums, or other means of adding to the cost of each call. Read the fine print!

Most convenience stores offer a variety of LD cards similar to the above. Visit a store close to where you reside and shop among the various card types available. Also consider a Skype account for your vacations. Skype-to-Skype long distance is free, Skype to a land line or cell phone costs a few cents per minute.

4-3.19 Televisions and Music

All of our town homes are equipped with Charter/Spectrum **all-digital** cable TV service. For <u>each</u> television set, there's an in-bound round coaxial cable (first image here to the right) that's <u>screwed</u> into a black Motorola Charter digital receiver box. NOTE: these coaxial cables are screwed in, not plugged in. There's no need to pull out or undo this cable. You cannot get TV service when it's disconnected from the receiver box!





That black receiver box in turn is connected by an HDMI cable (second image here to the left) to an input port on the back, bottom or side of the TV. There are multiple input ports on each television and all of our TVs are set up with this cable connected to the port labelled "HDMI1".

The black Charter receiver box has its own power supply and should show a small blue light on the front when it's turned on. It must be on to transmit a signal through the HDMI cable or the TV will show a "No Signal" message. So, each receiver box has three wires on the back – cable in, HDMI out and a power wire.

There are two remotes for most of our televisions. The black remote is the one supplied with the TV such as the DYNEX remote in this image. However, if set up properly, the silver **Charter** remote is capable of performing functions such as On/Off, channel selection and volume control. You don't need to use the black remote for regular TV operation.

To turn on the whole system at once, point the silver Charter remote at the TV & receive box and click the **SYSTEM ON/OFF** button on (circled in red at the upper left). That should turn on the Charter receiver box AND the television simultaneously. The receiver box will come on almost immediately (small blue light) but it may take 30 seconds or more for the television to respond, first with a "Please Wait..." message and then with a channel. Conversely, the red Power button on the Charter remote turns on the digital receiver box but doesn't turn on the TV. Similarly, the red Power button on the black television remote (upper left corner of the black remote in this image) turns on power to the television but doesn't turn on the digital receiver box. Both the TV and the receiver box must be on to show the TV channels.

If the SYSTEM on/off button turns on the cable box only, turn on the TV with the red power button on the black remote. Most of our TVs show a small red light when off.



When the system is on, click the **Guide** button on the silver remote to see and scroll through the channel lineup with the up/down buttons.

Digital televisions have multiple input source capabilities. That is, they're capable of receiving a signal from more than one device and through more than one input port as in this **Source List** image from one of our TVs. If the television is turned on independently without the Motorola receiver box powered on, the television will likely search for a signal from its default source which is "HDMI 1". The television usually remembers the last-used source. Since there's no signal coming in from this default source, the television displays a "No Signal" message.

If this is the case, turn on the receiver box and use the television's black remote to re-select the source if necessary. Locate and click the INPUT button on the television's remote (see the yellow circle in the



black remote image above), use the up/down buttons (a circle in the centre of this remote) to move the highlighter bar to a desired source, and click the OK/Enter button on the television's black remote to select. For most of our televisions, the desired source is HDMI1. Once selected, and the digital box is on, the television will display the current channel. If the source is not right, the television will display "No Signal". Select another input from the Source List.

Our TVs are pre-set to HDMI1 as the default input source.

The silver Charter remote may be used to change channels using the +CH- button circled in red, or use the keypad to type a new channel. If linked to the TV properly, the +VOL- button will adjust volume. Otherwise, the black remote must be used for volume adjustment.

If you wish to use another input source, connect your device (such as a computer or tablet) to the TV using the HDMI cable, if possible. The input source will still be HDMI1.

TV & Music Channel Lineup

The Charter/Spectrum channel offerings change <u>very</u> frequently. The following website shows the current channels:

https://www.charter.com/browse/content/new-channel-lineup

Put in your town home address (e.g. 57 Burke Creek Circle) at Stateline, Nevada 89449. Then click the View Channel Lineup button to get a scrollable list of channels.

Note that you can sort the order of channels in this website by clicking on the **Channel Number** tab or the **Channel Name** tab. Then scroll up or down.



All of our town homes have "TV Select" currently with 124 channels. In addition, #46 & #47 Chalet have "TV Silver" with 207 channels adding HBO (channels 501-525), and movies (channels 534-583).

TV SELECT	TV SILVER
124 Channels	207 Channels

Music is on channels 903-948.

4-3.20 Unavailability or Property Damage

We reserve the right to move your confirmed reservation to another property of comparative value if the reserved town home becomes unavailable or un-useable.

4-3.21 Save and Hold Harmless

By signing the acknowledgement in section 11, you agree to indemnify Accommodation Tahoe and/or the town home owners and agents for any actions on your part causing their financial losses.

4-4.1 Departure Instructions

Check out time is by 10:00am unless otherwise arranged. Late fees starting at \$50/hour will apply!

Prior to, and/or on the morning of departure, would you please:

- count and start the <u>white</u> bath towels, hand cloths, bath mats and face towels in the washing machine.
- 2. Do NOT launder the sheets, pillowcases and shams. Leave these latter items in the rooms. Our housekeepers will exchange and launder these linens.
- 3. return the dishes and utensils to their original locations in the drawers and cupboards. Put any remaining dirty dishes in the dishwasher and start it too.
- 4. return the TV and other remotes to obvious locations either in front of the appropriate device or on a table facing it.
- 5. turn down the thermostat in heating season to fifty-five degrees Fahrenheit.
- 6. bag all garbage. Put the bags in the bear container outside and lock it. It there's not sufficient room inside the bear container, take the bags to the dumpster located at the maintenance building north of the clubhouse where you registered your vehicle. See 4-3.6. It's not necessary to separate trash items by type Tahoe garbage is efficiently sorted at the processing plant to recycle numerous components. You will be assessed a fee if the housekeepers and/or the maintenance crew have to haul your trash other than from the bear container.
- 7. if you have re-arranged the furniture, please return it to the same arrangement/location found when you arrived.
- 8. if renting multiple properties, please return dishes, glasses, cooking utensils, chairs, and other items that may have been moved between units.
- 9. If you have used the air mattress bed, deflate it and pack it together with the pump into its bag. Return the bag to its original location in a closet.

5. TRANSPORTATION, CAR RENTAL & DIRECTIONS

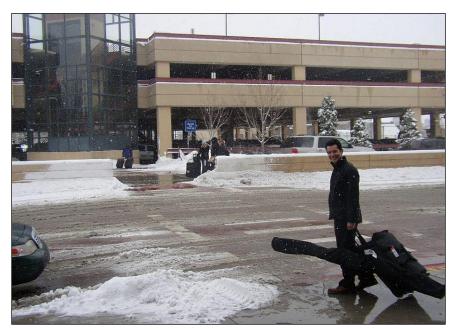
<u>Car Rental:</u> In the Reno-Tahoe (closest jetport to our town homes) the car rental counters are at the baggage claim area. Vehicles are under cover just outside the baggage claim area. The major rental agencies are all represented. We recommend <u>Payless</u> due to better rates and service. Use the following website, enter Reno plus your dates to see the posted rates. If you pay in advance, there's a discount, usually in the 15-20% range.

https://www.paylesscar.com/

There's another option that we've used personally. Rent-A-Wreck offers older vehicles and has lower rental rates as a result. Typically, a vehicle is 4-8 years old, has 75+K miles on it and may have minor cosmetic defects. Because their office is located outside the airport, the tax is 20% instead of 40+%. Unlike the major rental agencies, there are no additional fees for multiple drivers. To reserve a vehicle, contact Rent-A-Wreck in Reno at 775-826-7676 during business hours. Usually, Dawn or Gerry answers. Or email rentawreckofreno@sbcglobal.net. They're located at 295 Gentry Way, Suite 6, Reno NV 89502, corner of Yori Ave & Gentry. It's a very short trip from the airport. With prior arrangement, pick up and/or drop off your vehicle(s) 24/7. When arriving at the airport with a group, I taxi to Gentry, pick up the vehicle and bring it back to the arrival location at the airport (photo below) for the rest of my party. Sometimes, Dawn will drive the vehicle to meet me at the airport and I drop her off on the way to Tahoe. On return, I first drop off my passengers and luggage at the airport, have any taxi follow me to Rent-A-Wreck, lock the rental car, drop the key in the slot and return by taxi to the airport, all within a few minutes.

All of the rental agencies want documentation like drivers' licenses for everyone driving. And credit cards, of course. To save some time, you may be able to scan these and send them as email attachments to your selected rental agency prior to arrival.

A note about vehicle rental insurance: all rental agencies love to sell pricey daily insurance because they make significant profits in doing so. Usually, that insurance covers only the first few thousand dollars of loss/damage. However, most travellers have "hidden" car rental insurance included as part of a credit card package. Of course, to make that insurance work, you have to use that credit card to pay for the rental, but you're likely going to do that anyway. Before leaving home, ask for details from your credit card provider. What's the coverage? Are SUVs and pickups included? How do you make a claim if necessary? Are other drivers covered if



you're the one paying for the rental? If you put more than one vehicle on your credit card, is the insurance void?

South Tahoe Airporter: As an alternative to a rental vehicle, get the express across from carousel #5 in the baggage claim area of the Reno-Tahoe International Airport to ride to the casino area at Stateline, NV, three-quarters of a mile from our Lake Village town homes. As of 2015, \$29.75 one way or \$53 return for an adult and less for children. Reservations are required. To book, call 1-866-898-2463 or visit www.southtahoeairporter.com. Groups: 1-800-446-2928. 10 departures each way daily. Pick up your return to the Reno-Tahoe airport at any of the casinos such as Lakeside or Montbleu.

Other Shuttle Services to and from Reno: Sierra West Limousine (775-329-4310 or 775-588-1079) operates vans and limos and will deliver you to your door for \$40+ per person with some restrictions. They also conduct five-hour limo tours of the Tahoe area. Airport Limousine (775-323-3727) also operates limo services. While we recommend a car, these services may be particularly useful if you are too tired to drive upon arrival or if some members of your party are arriving/departing at different times and need convenient airport transport to/from Lake Village.

Driving Directions

<u>Directions from the Reno-Tahoe Airport:</u> See the maps on pages 5 and 6. Lake Village is 57 miles (75 minutes) from the Reno-Tahoe Airport. Once you are outside the airport's baggage claim & car rental area, you are facing west towards the multi-level parking garage - see previous photo. You will see the white Grand Sierra Resort and Casino (aka The Summit) to the north (your right) and highway 580/395, is the highway overpass one quarter mile to the west behind the multi-level parking garage.

Interstate 580/395 runs south/north immediately west of the airport. Its exit numbers run south to north (i.e. decreasing as you drive south). The fastest way to your town home is on 580/395 south to Carson City.

From the airport, drive west on Plumb Lane (exit #65 on 580) under the highway overpass and turn left immediately onto 580/395 southbound. Stay on 580/395 for 22 miles to Carson City. The highway is flat and straight as it goes past Washoe Lake and then it descends a steep hill just as Carson City comes into view.

There are two routes through Carson. The second route is much faster especially during peak traffic hours:

- 1. As you near the bottom of the steep grade in 580 immediately north of Carson City, take exit #43 for Carson St. North, and follow it south into the city. It becomes Highway #50 in the middle of town. Continue south on #50. Stay on #50 to go up the hill to Tahoe.
- 2. Alternatively, continue on 580 around the east edge of the city until it connects to #50 at the southwest end of Carson City. Continue west on #50 up the hill towards Lake Tahoe.

As you leave #580 onto #50, these two Carson City routes are now re-connected. Follow #50 up over Spooner Pass and continue ~15 miles southbound on #50 to Zephyr Cove. See the map on page 6. Safeway and the Round Hill Mall are on your left (east side) at the stop-light intersection with Elk's Point Road. The entrance to Lake Village is less than a mile past the Safeway mall on the east side (your left) of #50 just as the tall casinos come into view. If you reach the casino area (Lakeside Inn, Montbleu, Hard Rock, etc.), you have gone a half mile too far. See the Lake Village map on page 24 of this package for directions to your town home(s).

<u>Directions from San Francisco:</u> From SFO airport, proceed north on US #101 into San Francisco and take the Bay Bridge east onto highway I-80. There is a toll for the bridge in the *westbound* direction only. Past the toll plaza, keep left and continue on I-80 north and east past Vallejo to Sacramento. As you approach Sacramento, leave I-80 and follow US #50 east from Sacramento through Placerville and up through the foothills, over Echo Summit, and down to the town of South Lake Tahoe. Continue on #50 through town, and

cross into Nevada. Lake Village is about 3/4 of a mile beyond the state border and the casinos. The entrance to Lake Village is on your right one quarter mile past the Kingsbury grade (Highway #207). Total distance from the SFO airport is 200 miles (320 km) and takes 4.5 hours normally.

<u>Directions from Sacramento:</u> From the airport in Sacramento, proceed southeast on #5 for about 10 miles into the city. Upon approaching the tall buildings in the downtown, stay to the right and follow the signs for #50 *eastbound*. Watch carefully - the signs are easy to miss! Continue to South Lake Tahoe as above. About 2.5 hours. You can also get to Tahoe by following I-80 from Sacramento north to the town of Truckee at the north end of Lake Tahoe. From there, take #267 south to Kings Beach and then follow the lake perimeter easterly and south to Lake Village. This route is about one hour longer than taking #50 from Sacramento to South Lake Tahoe.

<u>Directions from Oakland:</u> Proceed east to I-880 northbound. Continue onto I-80 towards Vallejo and Sacramento as above. About 4 hours normally.

Gasoline:

There are significant differences in fuel costs depending on the brand of service station, its location and the state. Historically, we've found that Costco and ARCO have the best prices - sometimes fifty cents per gallon lower than other brands. However, ARCO accepts only cash and debit cards and you must be a Costco member to purchase there. The ARCOs we use are in Nevada. The closest to our town homes, and the one with the lowest price, is at the south end of Carson City, 4190 S Carson St at West Clearview Dr., Carson City, NV 89701-5557. When returning a rental car to the Reno airport, we use the ARCO at 6190 S Virginia St, Reno NV 89502. When northbound on #395 in Reno, get off at exit #61, proceed north to ARCO on the east side of S Virginia St., fill up, continue north on S Virginia and get back onto #395 at exit #63. Continue north to the airport. Use your GPS to assist. There's a Costco at the south end of Carson City and another just west of the Reno airport.

A trick for out-of-country credit cards: When authorizing your card, service station pumps ask for your 5-digit zip code and state. Use the digits in your postal code followed by zeros. As an example, my postal code in Canada is L7T3P3. To enter my "zip code", I use 733 followed by two zeros. Then, select any state and the card will likely authorize.



Kirkwood Ski Resort



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6. INFORMATION ABOUT LAKE TAHOE



This view of Tahoe is from Heavenly's gondola facing northwest. The gondola is open all year. The red dot at the right marks the location of our town homes in Lake Village. The tall buildings in the centre are the casinos. Highway #50 runs left to right among the casinos and past Lake Village. See the maps in section 3 of this package for comparison. The gondola base is inside the Loop Road ring and the cables run almost parallel to the state border up to the observation deck & Tamarack Lodge. Nevada Beach is above and to the right of the casinos in this image.

6-1 General (including dining and spa)

<u>Baby Sitting Service & Cribs:</u> Tahoe International Sitters: 1-530-544-6450 (bonded & licensed). Cribs are available from Baby's Away: 1-800-446-9030.

<u>Drugs:</u> Cannabis may be used legally in Nevada. However, cocaine and "hard" drugs like heroin are completely illegal.

Our strongest recommendation: don't bring or use illegal drugs on your trip to Tahoe.

<u>Dry Cleaning:</u> Dry cleaning is available from John's Cleaners at 1-530-544-4744 or others in the yellow pages.

<u>Groceries:</u> Try **Safeway** at the Roundhill Mall (a half mile north on #50, open 24/7) or **Raley's** (a quarter mile past the California border on the south side of #50, 6AM to 11PM). Feel free to use my Safeway member

number on the last page of this package. Or get your own free Safeway discount membership card in the store to qualify for numerous discounts and member specials. Present your card or my number at checkout.

Medical Treatment: We certainly hope that you will not need medical treatment of any kind on your holiday. There's a walk-in clinic with emergency facilities at Stateline Medical Centre, 775-588-3561, Mon-Sat 8 AM to 7 PM, Sun 9AM to 5 PM. It's located just past the first stoplight to the west of Lake Village across from the Lakeside Inn & Casino and Dart Liquor at 155 Highway #50. The nearest hospital is Barton Memorial at 1-530-541-3240 in South Lake Tahoe. Both facilities accept proof of insurance, credit cards, and cash. For those coming from other countries, the cost of health care in the United States is a shocker! Purchase holiday health insurance before you leave home.

<u>Pine Cones:</u> Our guests frequently ask if they can take some of the abundant pine cones as souvenirs. Help yourself, but please don't take the ones decorating the interiors our town homes! Caution children about handling the cones: they have a blood-thirsty hook on every bract. The best cones are in the unpopulated woods around Lake Village. The cones will expand open when you dry them out for a week or so. Keep your collection *outside the town home*, pack and transport them damp (closed) in a plastic grocery or garbage bag, and then dry them at home. Heat them at 150°F for a brief period to kill the bugs which are usually inside.

<u>Restaurants/Dining:</u> Toucan Charlie's Buffet & Grill on the ground floor of the Atlantis casino in Reno has seven different international food themes. There's fresh food, perfectly prepared, and lots of variety. Hours vary, 7:30am – 10:00pm. To confirm that it's open for your trip to Reno, call

800-723-6500 or 775-825-4700. Highly recommended unless you're planning to lose weight!

The Rum Jungle Buffet in the Casino Fandango on Highway 50 in Carson City has fabulous food. 775-885-7000. As of Jan/12, dinner on Sun, Wed & Thurs is \$9.99. Fri & Sat - \$19.99. Closed Mon & Tues. There are excellent buffets at **Montbleu**, **Hard Rock**, and **Harvey's** at attractive rates. Mid-week prices are lower than Friday and Saturday prices. **Harrah's** has a top-floor restaurant called The Forest. Try their Sunday brunch!

Mexican food and margaritas are recommended at **Chevy's** 1-530-542-1741 one mile west of the casinos on #50, at **La Cantina Los Tros Hombres** 1-530-544-1233 (#89 north of #50) and at Casey's in the Safeway mall. The **Lakeside Inn's** prime rib is one of the lake's best buys. **Edgewood Golf Course** has fabulous ambiance and superb service in their dining room overlooking the lake. The **Chart House** 588-6276 on Kingsbury Grade has a fabulous view if you arrive early enough to get a window table. **Nephele's** 1-530-544-8130 on Ski Run has different and good foods (wild boar, alligator) with a "Cheers" bar environment. In warm weather, try **The Beacon** up #89 from #50. It's a Yuppie hangout on the beach. **Jake's** at the boathouse in Tahoe City is known for its



fresh seafood. Italian is available at **Scusa-on-Ski-Run** 1-530-542-0558 and **Izabella Ristorante** 530-544-0400.

There's a breakfast special at **The Lakeside Inn and Casino**, 200 yards south on the opposite side of #50. You can catch the Heavenly ski shuttle at The Lakeside.

For all dining, we strongly recommend a telephone call to make reservations and to confirm hours of operation and directions. Consult the yellow pages for 100+ other restaurants/food outlets at Tahoe. In your town home, dial 9 and then the restaurant's area code and number.

<u>Transit:</u> There are several services providing shuttles and lake tours. Tahoe Area Regional Transit (**TART**) 9-1-530-581-6365 (free call) provides bus service throughout the Tahoe basin. Tahoe Lake Lapper 9-1-530-

542-5900 (free call) provides scheduled round-the-lake trips in both directions. The ski resorts offer their own services - call to inquire.

Spa: Angel Touch Salon and Spa is located at the entrance to Lake Village.

General:

There are numerous Tahoe activities with costs listed on this site:

https://www.viator.com/Lake-Tahoe/d816-ttd

Please be Bear Aware

Lake Tahoe is home to a black bear population that has become habituated to humans and garbage. It's important that Lake Village guests and residents are aware that bears have been seen in the village day and night in all seasons. Here are some simple rules to follow to avoid bear problems:

- 1. Never feed bears or put out food for them.
- Garbage must be bagged and placed in the brown bearproof metal containers provided (see 4-3.6). Do not stack bags outside the container! Keep the container door locked at all times.
- 3. Do not leave food in your vehicle(s).
- 4. Clean the barbeques at the clubhouse after each use.
- 5. Do not dispose of grease, meat scraps, bones or fruit on the grounds surrounding your town home.

While small bears look cute, cubs are <u>not</u> tame and definitely <u>not</u> playful. And, cubs have a large momma-with-attitude somewhere nearby! Do not approach a bear. Use the zoom feature on your camera instead. *Remember, Tahoe is their home and you are the visitor.*



6-2 CAUTION: Road Conditions

For roads, call toll-free for current conditions. California: 1-800-427-7623. Nevada: 1-877-NV-ROADS. On the radio: AM 1670.



We recommend using caution when driving at Tahoe. The roads have few guardrails and turn constantly. Drivers paying attention to the scenery get into trouble quickly. When it snows, high-elevation passes are closed or limited to vehicles with all-wheel drive. And the road surface behaves like it's coated with grease.

6-3 Lake Cruises & Snowmobiling

We do at least one cruise every year – typically in January. Two public paddle wheel boats and associated marinas are operated by Aramark at the south end of the lake. The M.S. Dixie II is at Zephyr Cove Marina (about 4 miles north of our town homes on the west side of Highway #50 – photo below) and the Tahoe Queen is at Ski Run Marina (two miles to the west on the north side of #50). Both offer day time sight-seeing cruises to Emerald Bay and sunset dinner/dance cruises. In winter, the Tahoe Queen offers a daily shuttle to the Hyatt at the north end of Tahoe with a connecting bus to Northstar California Ski Resort. The Queen also has an après-ski cruise on Wednesday nights during winter with live entertainment, appetizers & drinks.

Both of the paddle wheelers have three decks, the lower two of which are enclosed. These two decks are heated in winter and air conditioned as necessary in summer. Bars are on both boats. The cost of the dinner cruise includes a dining-room meal whereas food and beverages are extras on the day cruises. Prices as of Oct 1/14:

MS Dixie II & Tahoe Queen	Adult	Child
Captains Dinner Cruise	\$83.00	\$35.00
Sightseeing Cruise	\$51.00	\$15.00

The website:

Lake Tahoe Cruises: www.laketahoecruises.com



There are lots of good tourist suggestions for Tahoe activities at

http://www.viator.com/Lake-Tahoe/d816-ttd



For snowmobile tours, make reservations and start at the Zephyr Cove Marine location where you will get on the shuttle to Spooner Summit for the Lakeview and Carson Valley view tours. There's also a full moon tour operating at night about a once a month. Call for exact dates and times. The website:

Zephyr Cove Snowmobile Center: www.laketahoesnowmobiles.com

For all cruises and tours, call 530-543-6191 or 800-238-2463 to make reservations. If your boat cruise party has 20 or more persons or if your snowmobile group needs 12 or more machines, call 530-543-6104 or 775-589-4963. You can also sign up for their weekly newsletter with schedules for all events. Zephyr Cove Marina (775-589-4901) also has paddle boats, kayaks, canoes, paddle boards, jet skis, power boats and parasailing. There's a summer beach bar with drinks and pub food.

Snowmobiles may be rented at http://tahoesports.com/

6-4 Casinos and Other Entertainment

There is a weekly, tabloid-style entertainment guide available free at most retailers throughout the area. It covers casinos/clubs on the north and south shores as well as those in Reno. While all of the casinos are within walking distance, there's no sidewalk along #50 between Lake Village and #207. Driving is recommended, particularly after dark.

For those who gamble at casinos regularly, no special advice is needed. Non-gamblers, however, are often unaware of the superb entertainment opportunities that the casinos offer. Just walk in - the Tahoe casinos are clean, upbeat, and safe. The casinos make their profits with gambling and everything else is usually priced low enough to lure you inside. In addition, the casinos give a free discount coupon booklet to persons with out-of-area drivers' licences. Get these at the cashier windows on the gaming floor or elsewhere. Your used ski lift ticket also gets you something at certain casinos. The coupons give you discounts on meals and other items within the casino. They also give you "lucky bucks" to entice you to the tables on the casino floor. Use the coupon booklet to save money on good meals and other purchases. For dinner "deals", we heartily recommend the buffet at the Hard Rock and at Harrah's as well as the seafood buffet at Harvey's.

Children are welcome in the casinos for meals, the arcades and some shows but they are not permitted to gamble. We recommend that you discuss gambling and slot machines with your children before they go into a casino so that they do not form false impressions about "free" money or easy instant wealth.

For novice gamblers, the casinos offer free introductory lessons to show you how to play the various games available on the gaming floor. Don't be shy about asking for instruction if you want to learn! Although smoking is increasingly restricted in casinos and smokefree gambling areas are now available, it's still a good idea to be prepared for cigarette smoke in and near the main gaming areas. For obvious reasons, the cocktail waitresses supply free liquor to people actively gambling at the tables and slot machines.



A variety of acts are available in the cabaret theatres at the major casinos. Singers,

comedians, magicians, and others put on fast-paced shows nightly. Be prepared for scantily clad dancers of both sexes in the cabaret revue shows. The cost is minimal. The local newspapers, radio, casino employees, and flyers available in the casinos will guide you to the good and not-so-good cabaret shows.

Top name entertainers play in the larger casino theatres. There are usually two shows daily - dinner and cocktail. If there is a "Headline" entertainer that you really want to see, book ASAP because these shows sell out quickly, especially for weekend performances. Call from home before you leave if you really want to make sure - the South Lake Tahoe casino telephone numbers are below. Rush seats are sometimes available. These shows are not cheap! Count on spending \$60+ per person for your dinner show. Cocktail shows are less. Harrah's 775 588 6611 Montbleu 775 588 3515

Hard Rock 775 588 6211 Harvey's 775 588 2411

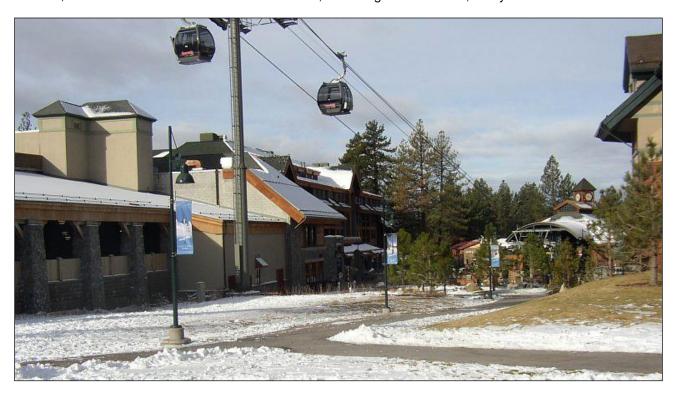
In Reno, there are major shows at Circus Circus, El Dorado, Silver Legacy, the Hilton, the Atlantis and the Peppermill. On the north shore, the Cal-Neva and Hyatt have worthy offerings. The show at the Hilton in Reno is spectacular with one of the most expensive sets in show business. It's worth the trip! For all shows, early arrival and/or a tip for the maitre d' will usually get you the seating that you want. Sometimes you can reserve seating by phone.

For children, all of the casinos operate an arcade. The one at Harvey's is the best in our opinion because it's supervised. A generous stack of quarters will keep any kids, aged 5 to 95, very happy at these arcades!

6-5 Skier & Boarder Guide

Following are some comments on the ski resorts and on lift tickets. Boarders are welcome at all Tahoe resorts. There are more than twenty ski resorts surrounding the lake. Of these, we recommend the following:

<u>Heavenly Valley</u>: the largest US ski resort and the closest to our town homes in Lake Village. It has extensive snowmaking, and is predominantly intermediate with some steep expert terrain (e.g. Mott and Killebrew Canyons). It straddles two states but the Nevada side usually has better snow quality and better access. There are four entrances: Stagecoach (Quaking Aspen Dr.) and Boulder (S. Benjamin St.) in Nevada, Ski Run in California four miles to the west, and the gondola on #50, 300 yards west of the casinos:



There is a multi-level parking garage (at the far left in this photo) to the west of the gondola base. Get to it from the Loop Road to the west of the gondola (see section 3). \$30/day. In prime ski season, get there early!

Heavenly has great views over the lake and over the valley in Nevada so take your camera. Avoid the Sky Chair on the California side on weekends unless you like crowds. Do not take novice skiers up the California side first time out - the tram, the Gunbarrel lifts, and the double diamond runs underneath will scare them to death! There are lots of easy runs up on top of the California side and many skiers ride the tram, gondola, or chairlift down at the end of the day. We recommend that you start your day from the gondola or from the Nevada side where lift lines are almost non-existent. If you can ski bumps, do the run under the California tram just so that you can claim you've done it. A caution - after a cold night, the bumps are bullet-proof. Leave it until the afternoon when the snow warms up. Info: 775-586-7000, Snow 530-541-7544

From our town homes, the closest pickup/drop-off location for the free Heavenly shuttle is at the Lakeside Inn & Casino, 400 yards towards the large casinos on the opposite side of #50. The Lakeside also has discounted tickets - see below. Due to very high on-mountain food/beverage prices, we usually carry a backpack lunch and stash it at Stagecoach, Boulder, Tamarack or East Peak lodge.

On inclement weather days, make sure you understand the refund rules at Heavenly. In a nutshell, there are no refunds even if you haven't yet taken a lift!

<u>Kirkwood</u>: isolated canyon west of Carson Pass. It is noted for the most snow, excellent snow quality and a good balance of terrain for all levels of skiers: super steep, bumps, bowls, cornices, glades, natural half pipes, and well-groomed novice to expert sections. It has superb steep pitches through the trees. The best chutes require some traversing at the top. Intermediates can handle the groomed portions of the huge back bowl. Numerous skiers among our friends rate Kirkwood as their favourite mountain <u>anywhere!</u> Non-smokers will enjoy the lodge restrictions. It's included on the Heavenly season pass. Try the barbeque on the south side of the old lodge. Info: 209-258-6000 Snow 209-258-3000

<u>Sierra Tahoe:</u> less crowded and under rated area preferred by "locals". It has excellent grooming and superb intermediate through double diamond trails. It also has lower ticket price. There is an excellent snowboard park on the back side. It gets busy on Fridays, Saturdays and Sundays. Info: 530-659-7453

<u>Squaw Valley USA</u>: 1960 Olympic site. It has a great beginners' bowl at the top of the tram/gondola and good intermediate through double diamond terrain including some super steep slopes. Certain chair lifts and the runs they service (e.g. KT-22 and Silverado) are not for the faint-of-heart! Obey the warnings about the difficulty of terrain! We enjoy lunching on the terrace at Gold Coast on sunny days. A must for any serious skier visiting Tahoe. There is BUNGEE JUMPING at Squaw, an outdoor pool and a skating rink at the top of the tram. The tram and big elastic operate all year. Your ski lift ticket is good at Alpine Meadows – there's a free shuttle to connect. Squaw Info: 530-583-6955

<u>Alpine Meadows:</u> next to Squaw. It has a good balance of terrain and caters to families. It's noted for lots of good intermediate cruising. Stays open until June or July! The resort is run by serious skiers and it shows! Try the back bowl. Intimate, very relaxed, and lots of trees. Terrain suitable for all levels of skiers. We see more movie stars here than at other Tahoe areas. Numerous lifts close on windy days. Your lift ticket is also good at Squaw. Info: 800-441-4423 Snow: 530-581-8374

<u>Northstar California:</u> loads of beginner trails on the front side. It also has a great backside and Lookout Mountain for strong intermediate and advanced skiers. This is a perfect spot to work bumps since the groomers let them build up. The balance of the mountain is heavily groomed. Northstar cuts off ticket sales on busy days (Saturdays) so early arrival or a telephone call is appropriate. Your Heavenly season pass is good any day except Saturday. 530-562-1010

Mount Rose/Slide Mountain: visible from Reno and 580/395. There's a good mix of terrain with a generous portion of super steep and a great view. This mountain is very high - if it's raining at lake elevation, Rose will be getting snow. We go here on rainy/wet days and sometimes find ourselves in sunshine above the clouds. The snow quality is fabulous. Lower ticket prices will save you money no matter what the weather. Numerous discounts and interesting special events e.g. "Drag Queen Races". Info 775-849-0704 Snow 775-849-0706

<u>Homewood</u>: fabulous views of the lake and excellent pricing (Mon-Thurs, non-holidays, \$52/adult). Homewood has a full range of terrain including the super steep Quail Face that requires ski patrol approval before entering. The grooming is terrific including some steep runs. Triples and quads but no detachable lifts. Beginners can get up high and beautiful ski novice runs at the top of the mountain. Info: 530-525-2992, Snow: 530-525-2900

<u>Mammoth Mountain:</u> a three-hour+ drive to the south along #395. The driving scenery is spectacular as is the skiing. Mammoth is on the south rim of an 11-mile-wide "extinct" volcanic crater and the hills in town are old volcanic cinder cones. Due to frequent seismic activity and earth movement in the crater, the entire area is heavily monitored for quakes. Peak elevation is over 11,000 feet and the terrain is extremely varied with lots above the tree line. Some double-diamond runs from the top require a million-dollar body and a ten-cent head. The trip from Tahoe makes for a long day but Mammoth is one of the continent's best ski resorts! Ski it

now before it blows up! Info: 619-934-0745 Snow: 619-934-6166

<u>Diamond Peak:</u> New lifts have turned this into an un-crowded gem. A long intermediate trail from the peak has the best lake and valley views at Tahoe – see the photo following. Get your photo taken at the peak. There is some expert terrain but no super steep. Lower ticket prices and a great family pass ease the strain on your pocketbook. The mountain and management inspire confidence: I have let my children ski here independently since they were six years old. Info 775-831-3249 Snow 775-831-3211.



Diamond Peak

Lift Ticket Discounts

It's difficult to keep up with local ski promotions. Discounts come and go. The following advice is *highly* subject to change!

The ski resorts do <u>not</u> have a common pricing policy. Some have child prices (free or \$5!). Others offer youth rates (a few dollars to half off adult rates). There is a multi-day, multi-mountain pass available but we do not recommend it for several reasons:

- 1. The saving is small compared to the daily price at the most expensive ski areas. Ski one or two days at one of the cheaper resorts, and you will save more than available with this pass.
- 2. The pass does not include some of our recommended ski resorts.
- 3. The pass is highly restrictive if you can't ski 5-of-6 days or 6-of-7, or you want time off for other activities, there's no refund.

In our opinion, the best discount deal is the Heavenly season pass (aka the "Tahoe Value Pass"). If

purchased by mid-May, it's \$429 or less and includes six buddy passes (\$70 lift tickets or ~\$40 off each) plus six companion passes (\$87 lift tickets or ~\$23 off each). There are a handful of other incentives as well. There are a few blackout dates. This pass will pay for itself in four days if you're skiing by yourself or in 2-3 days if skiing with one or more buddies. Once the pass has paid for itself, the rest of the season is free!

Any Mountain stores (Redwood City, Berkeley, Dublin, San Jose, many more) have kiosk machines for discounted tickets for most Tahoe ski resorts. They're ~\$10 off list price depending on the mountain selected. Subway restaurants give a discount coupon for **Kirkwood** with each purchase. All Tahoe area Burger Kings have \$6 lift ticket discount coupons for **Mount Rose**.

Discount ski lift tickets for many resorts are also available at

http://www.getskitickets.com/ and http://www.liftopia.com/

For best prices, these tickets MUST be purchased three or more days in advance.

This site lists current lift rates and offers dozens of specialty discounts for skiing at Tahoe:

http://www.slidingonthecheap.com/deals/all.shtml

<u>Mount Rose</u> has the most creative discounts. On non-holiday Tuesdays, Mount Rose offers 2-for-1 tickets. Over-The-Hill Wednesdays have tickets for almost half price if you're 50+ years of age. Every non-holiday Thursday is Ladies Day with big discounts per lady. On "Drag Queen Day" any person dressed like a lady gets in for the ladies' price. Naturally, there are drag races that day!

<u>Homewood</u> has \$74 adult lift tickets for non-holiday dates, Monday to Thursday (2012) purchased on line www.skihomewood.com Free ticket on your birthday - good for that day only!

Costco Members can purchase discount coupons for a variety of resorts that save about \$10 off the regular price. There's a very convenient Costco in Carson City immediately south of the #395 & #50 intersection. If you're coming to Tahoe from Reno, it's only seconds off your route.

Other discounts appear at times. Ask locally! Your used lift tickets can be used in some of the casinos for free items such as "lucky bucks".

<u>Line Ups:</u> Except for popular holidays and Saturdays, you should never have to wait in line for more than a few minutes. If it's calm, warm, and sunny, the California weekenders hit the slopes. If it's overcast, windy, or below 35°F, they stay in the casinos. On Saturday night, they party and by Sunday many can't ski due to hangovers and/or the drive home. Sunday is always a great day to ski! To avoid the fair weather skiers, spend Saturdays at Northstar, Sierra, Rose, Diamond Peak, Kirkwood, Homewood, or on the Nevada side of Heavenly. On Saturdays and holidays, avoid the Sky chair at Heavenly. On any ski day, ask the ticket sellers and the lift attendants where to ski, and when, in order to avoid today's longest line ups.

<u>Sun Blocker and Sunglasses:</u> You'll be skiing at altitudes of 6,000' to 11,000' (2000m to 3500m) in bright sunshine. Unless you have a deep tan, you will sunburn fast. Use a blocker with a rating of 15 or higher and *dark* sunglasses. Apply the blocker <u>before</u> you go out in the sun. *This advice applies to any other activity exposing you to the sun as well.*

Ski Ability: As experienced skiers know, the slope rating systems used by ski resorts are highly subjective and vary from one resort to another. Take a good look before you venture onto any slope that is rated at the upper end of your ability! Also, avoid the "I'm forty but I can still ski like I'm twenty" syndrome. Members of this group, also known as the Paraplegic Ski Team, retire from skiing way too young and never come back to Tahoe. Skiers & boarders get better at their sport as they age. This fact is not because they get stronger, faster, or more co-ordinated. It's because they get smarter!



Ski Clothing: Although 80% of Tahoe days are sunny and warm, Murphy's Law for Skiers guarantees a week of cold and snowy weather <u>if</u> you leave your down outfits at home. Although Tahoe will rent any brand of ski boot or ski, you will have difficulty finding a large selection of warm ski outfits.

Ski Travel: Check the ski/weather channel on your TV (K-MTN-TV) or call the road advisory service at 775-793-1313. Note road closures, road restrictions (i.e. must have snow tires, chains, or four-wheel drive) and arriving storms. In planning your day, follow the advice given - roads can be closed or restricted due to heavy snowfall. There are seldom any road restrictions during the other seasons. If your vehicle has chains in the trunk but you don't know how to put them on, don't worry! Professional chain installers appear like magic from behind each tree wherever the police restrict a road (entrances to passes). If you came armed with greenbacks, they will solve your problem very efficiently and you'll be on your way! **Note: most car rental companies do NOT want you to put chains on their vehicles!**

On-line weather is at

http://forecast.weather.gov/MapClick.php?lat=38.966883415149596&lon=-119.93568420410156

If you're unsure about weather conditions as you approach Tahoe, listen to the road report on your car radio. 1620 and 1670 AM are good choices. If the radio says that you will need chains, get them before you arrive at the inspection block. Most gasoline stations approaching one of the passes sell them.

Once at Lake Village, for the north end of the lake (Squaw, Alpine, Northstar, Rose, Diamond Peak), proceed north on #50 and #28. For the south end, use #50 south to #207 (Heavenly, Nevada side), or to Ski Run Blvd (Heavenly, California side), or to #89 and then #88 for Kirkwood. Stay on #50 westbound for Sierra Ski Ranch and go up and then past Echo Summit. Pioneer Trail (see map, first light west of Raley's) is a short cut to Kirkwood and Sierra. For Homewood, take #50 to #89 and go up the west side of the lake. However, avoid #89 on the west side of the lake if you are in a hurry or if the weather threatens snow or rain. The authorities close this part of #89 whenever there is a threat of a slide but it's a spectacular trip in good weather. Make your driver keep two hands on the wheel (you'll find out why!). Bring your camera to photograph Emerald Bay and other sites.

Ski Equipment, Sales, Rental and Service: Powder House Inc. is a full-service chain of stores with nine locations. The most convenient is at the Heavenly Gondola base. The main store is at 4045 Lake Tahoe Blvd on the lake side of Hwy #50 right across from the gondola. 530-542-6222. This shop is open year round with ski and snowboard equipment in the winter and bike rentals plus summer clothing throughout the summer. It rents out skis, snowboards, sleds, cross country skis, snowshoes, snow jackets, snow pants, and helmets. Overnight tuning is also available at this location and they'll have your equipment ready by 9am the next day.

Powder House's gondola location is its busiest since it's beside the gondola. 530-541-6422.



Powder House has the ability to deliver equipment to our rental properties. It also has the most complete tune center at Lake Tahoe if any guest needs to get their own equipment touched up, adjusted or waxed. The actual work is done at their "Pioneer Trail" location a few hundred yards west at 3930 Lake Tahoe Blvd. South Lake Tahoe, CA 96150. 530-541-6622. It's by the Subway and 711 stores. However, you can drop off your equipment at any Powder House location and pick it up the next morning.

For the gondola store, please visit

http://tahoepowderhouse.com/powder-house-at-the-gondola/

Discounts on Rentals for Accommodation Tahoe Clients:

Powder House has substantial discounts for our clients. Please visit the following site and follow the prompts:

https://rentals.tahoepowderhouse.com/promo/Accommodationtahoe

Ski Group ID:

Members of ski clubs, teams and groups frequently wish to wear unique "team" clothing. Ski club uniforms are a great way to do this but they're often too expensive, require fitting and matching sets are in limited supply from retailers. Here's a quick, effective and inexpensive alternative.....



These stretch helmet covers are light-weight, come in a range of colors/patterns and can be custom-labelled with the club's ID as in this photo. This ski club tried custom covers for its 25th anniversary and they were a huge hit within the club. Furthermore, other skiers quickly recognized the club and asked a lot of questions.

With these stretch covers, it's easy to spot fellow club members at a distance, regardless of the other clothing that they're wearing. Bunny ears are up to the individual!

This photo was taken at the top of Heavenly's Sky chair in January 2014.



SkiSkootys - we highly recommend these!

SkiSkootys clip onto the heel and tow of each ski boot and are held in place by a stretch-fit rubber mechanism. They're adjustable to most boot sizes. They provide a number of advantages:

- 1. They protect the sole friction plates on the bottom of the boots. When the bottom of a boot is pitted and worn from walking on roadways or other rough surfaces, the binding may not release properly. Although some boot brands have replacement toe and heel parts, worn soles are often the reason that used boots are replaced.
- 2. Unlike a regular ski boot, the bottom of the SkiSkooty is less likely to slip on ice, concrete, wood stairs, metal lifts or other walking surfaces.
- 3. This device makes waking in ski boots much, much easier. There's a slight arc to the bottom surface and both heel and toe have an anti-shock bushing that cushions on contact when walking.



To see more details or to purchase, go to http://skiskootys.com/

6-6 Golfers' Guide

There are more than twenty-five golf courses within an hour's drive of Lake Village at the south end of the lake. Following is a brief description of the recommended courses with the men's distances given. Refer to the map for locations.

The asterisk (*) indicates courses that are open all year subject to weather. With a bit of planning, you and your party can ski and golf during your Tahoe vacation, perhaps on the same day! The fees given are the maximum fees as published by the courses. Most courses will let you play for less depending on start time and the day of the week. Where carts are mandatory, their cost is in the listed fee. Tournament play is available for groups at some courses. This guide was last updated in April 2010. Prices will have changed.

There are some on-line services that off discounts. Try www.birdiebug.com

- * Eagle Valley Carson City 775-887-2380. 3.5 miles east of Carson City on #50 and then north on Centennial Park Dr. 36 holes: East Course, 6658 yards par 72, and West Course, 6851 yards par 72. Fees: East \$21 + \$18/cart. West \$39 or \$29 after 1 pm both including cart. The East course is wide open with desert roughs and numerous traps. It's an excellent walking course. The West course is a links-style, hilly, narrow, finesse course with fast, undulating greens, four sets of tees, and mandatory carts! It has spectacular flora and fauna as well as an excellent view of Carson City. Reservation for tee times up to 10 days in advance.
- * <u>Dayton Valley Country Club</u> Dayton 775-246-7888. 15 miles east of Carson City on the north side of #50 off of Dayton Valley Road. Semi-private but open to the public. 18 holes, 7218 yards par 72. Mandatory carts. Summer fees after May 19: \$65 M-Th, \$85 F-Su, \$35/\$45 after 2 pm. Winter fees after oct 27: \$30 M-F, \$45 Sat-Sun. High desert course. Highly rated and difficult course designed by Arnold Palmer. Intricate bunkers, rock outcrops, and undulating fairways. 40 acres of water and lots of green-side bunkers.
- * Carson Valley Golf Course Gardnerville 775-265-3181. 2 miles south of Gardnerville on #395 and then east a half mile at the "7-11" store on Riverview Drive. 18 holes, 6003 yards par 71. Fees: M-Th \$25 walking, \$35 with cart. F-Su & holidays \$30/\$40. Short but challenging with a Basque restaurant on site. Lots of mature trees with the Carson River flowing through the course.
- * <u>Hidden Valley Country Club</u> Reno 775-857-4742. East of the airport in Reno on Hidden Valley Drive. 18 holes, 7061 yards par 72. Fees: \$75 reciprocal with cart or \$65 to walk. Older, private course open to card-carrying members of other private clubs. Long, open layout, sloping greens, not much water. Call first to check on the condition of the greens.
- * Northgate Golf Club Reno 775-747-7577. #80 west to Robb Drive north then to Mae Anne West. 18 holes, 6966 yards par 72. Mandatory carts. Fees: \$46. Challenging layout with undulating fairways and greens crowded by both sand and grass bunkers. First Nevada course to host US Open qualifying. Host of Hogan Tour.
- * <u>Genoa Lakes</u> Genoa 775-588-4653. New (summer 1993) 18 hole championship course one mile north of Genoa and west of #206. 7263 yards par 72. Soft spikes mandatory. May & June: \$60 M-Th, \$75 F-Su. July to September: \$70 M-Th, \$90 F-Su. October to May: \$40 M-F, \$55 Sa-Su. Links style at the Sierra foothills along the Carson River. Rated as the 3rd best Nevada course! Also ranked in the top one percent of new championship courses by Golf Digest!

<u>Lightning W Ranch</u> - Carson City 775-884-4597. New (1994) private equity course five miles north of Carson City flanking the west side of highway #580 and across from Washoe Lake. 7203 yards - par 72. \$100 reciprocal. Five sets of tees. Designed by Robert Muir Graves. Championship course, regular host of national qualifying events. Traditional design with 200' elevation changes, magnificent views of Washoe and Mt. Rose. Lots of water, rocks, and trees.



<u>Lakeridge Golf Course</u> - Reno 775-825-2200. Southwest Reno, west off Plumas Drive just south of McCarron Blvd. 18 holes, 6713 yards - par 71. Mandatory carts until 5:30 pm. Fees: \$60 M-Th, \$70 F-Su. After 3 pm, \$41/\$49. After 5:30, deduct \$12 if walking. March to late November. Large greens, lots of water and great views. Your tee shot on #15 drops 140 feet onto an island green in Lake Stanley, you hope (see photo above).

<u>Edgewood</u> - Stateline 775-588-3566. A half mile from the Lake Village town homes. 18 holes May to Oct. 6953 yards - par 72. Mandatory carts. Fees: \$150. Demanding course ranked in America's Top 100. #16 is ranked as one of the twelve best holes in the country. The course is ranked #2 in the state. Very popular. Site of the Celebrity Golf Classic in early July.

<u>Glenbrook</u> - Glenbrook, on the east shore of Lake Tahoe 775-749-5201. 9 holes April to Oct. 5566 yards - par 71 (based on 18). Fees: July-Labor Day, \$39/9 holes, \$59/18 holes, after 4pm \$25/9. Spring & fall \$34/9 and \$49/18. Carts are \$10 extra for 9 holes. Rated as one of the top five nine hole courses in the world with spectacular scenery along the lake! You don't want to miss this course! Tee time reservations up to seven days in advance.

<u>Lake Tahoe Golf Course</u> - South Lake Tahoe 530-577-0788. South of the airport off #50. 18 holes April to Oct. 6707 yards - par 71. Fees: \$60 any time including cart. \$42 to walk M-Th only. Surrounded by mountain peaks, lots of water, demands good ball placement.

Incline Golf Courses -Incline Village 775-832-1144. Off #28 at Incline. 36 holes May to Oct. 6910 yards - par 72 and 3513 yards - par 58 executive. Fees: \$115 and \$50 respectively with carts. After 4:00 pm, \$60/\$30. 72 hour cancellation policy on advance reservations. Gorgeous alpine layout amid tall pines.

Northstar-at-Tahoe - Between Truckee and Kings Beach on #267. 530-562-2490. 18 holes May to Oct. 6897 yards - par 72. Fees: \$67 with cart. After 1 pm, Su-Fri \$45. After 3:30 pm, \$25 to walk + \$11/9 holes for cart. Front 9 is wide open with heavily contoured greens. Back 9 is narrow among the conifers. Water on 14 holes.

<u>Plumas Pines Country Club</u> - Blairsden CA 530-836-1420. Fifty miles north of Truckee on #89, past Graeagle, left on A-14 and right on Poplar Valley Road. 18 holes April to Oct. 6504 yards - par 72. Carts mandatory to 4pm. Fees: \$35 M-F including cart. Sat-Sunday & holidays, \$50 including cart. After 4 pm, \$19 to walk, \$25 to ride. Lots of water, trees, nature in a relaxed setting.

6-7 Hikers' / Trailriders' Guide

There are 100+ trails in the Tahoe vicinity many of which offer breath-taking vistas. These range from short/easy ones to those that require several overnights and some wilderness experience. Some trails (e.g. Flume) allow mountain bicycles and the others are restricted to hikers only. You can hike into the national forest behind Lake Village. There are numerous lake-level and forest cycling paths. There are maps available for both groups from the Chamber of Commerce and most retail outlets.

Work is nearing completion on the 150-mile Tahoe Rim Trail. This walking/equestrian trail has numerous trailheads. Call 530-577-8783 or any of the equestrian centres.

Fine Edge Productions in Bishop, California sells maps of the Tahoe area with detailed trail information including profiles and grades. Two maps cover the north and south ends. Maps are ~\$15 each and contain profiles for the various paths (grade, length, etc.).

Excellent maps and guides can be purchased from the Forest Service. It also publishes a free guide called "Lake of the Sky Journal". This guide is useful for many other activities besides hiking. The USFS office is on Highway #89 (Emerald Bay Road) just north of the intersection with Highway #50. The address is: Lake Tahoe Basin Management Unit, 9-1-530-573-2600 (local call from Lake Village), United States Forest Service, 870 Emerald Bay Road, Suite #1, South Lake Tahoe, CA 96150

For anyone who wants to get up high without staining their lungs or pocketbooks, the **Heavenly Gondola** operates all year. 775-586-7000 \$20/adult, \$10/child. Interpretive hikes operate in the summer at 11am and 1pm from the top. Special events (church services, music festivals, etc.) are frequently held at the top. Similarly, **Squaw** operates their tram to High Camp. Restaurants, a gorgeous pool, a hot tub, a bungee jump, tennis courts, and a **skating rink** are open all year at the top. You can bring your mountain bike or hike down from the top.

Horseback riding is available from a number of outfitters for periods of one hour up to several days. Reservations are advised and necessary for overnight trips. Call the USFS as above or one of the equestrian centres. Zephyr Cove Stables 775-588-5664 is close to Lake Village and offers guided day rides. Camp Richardson 1-530-541-3113 specialises in longer trips at \$175/day. Sunset Ranch 1-530-541-9001 just south of the Lake Tahoe airport, offers less strenuous trips and **childrens' rides**. There are at least nine other equestrian centres and you can find them in your yellow telephone pages.



The US Forest Service controls access into four wilderness areas at the hiking trailheads. These four preserves have no roads or services of any kind. Bikes are not permitted in the wilderness areas, but you can go on some routes by horseback. The Desolation Wilderness area (65000 acres to the southwest of the lake) requires a permit if you plan to stay in the wilderness overnight. No overnight permit is required for Granite Chief Wilderness (35000 acres west of the lake) or Mokelumne Wilderness (50000 acres south of Kirkwood and Carson Pass) or Mount Rose Wilderness (northeast of the lake). There are many easy trails near Tallac Historical Site and Emerald Bay.

6-8 Historical Sites

The area abounds with historical opportunities and only a few are listed here.

Virginia City is a restored Western mining town with entertainment and shopping. A cleaned-up Hollywood stage-set imitation was featured in the 1960's TV series "Bonanza". The main street through town looks very much as it did during the gold and silver rush (i.e. every second place is a saloon!). We recommend that you have your photo taken at Silver Sadies (or other photo shop) in a period costume (775-847-9133, 116 South "C" Street, next to the Washoe Club). Sadie's will supply the saloon costumes and capture your image, straight or kinky. The photo will become a treasured memento of your trip. Underground mine tours are available, the museum is interesting, and the shops offer many unique items. The roads north and south of town (#341 and #26) go through tortured and beautiful desert/mountain terrain. As you leave town, ask yourself if home ever looked so good!

Truckee is an old logging town with quaint shops and a walking tour. Donner Museum documents the grizzly story of the Donner families and depicts how the Central Pacific Railroad was built through the rugged mountains 530-582-7892. The Western Skisport museum is located at Boreal.

In **Reno**, visit the National Automobile Museum. It houses Bill Harrah's private automobile collection. It's at Lake and Mill streets 775-333-9300. \$10 or less, 9:30 - 5:30 daily. Lake Tahoe Historical Museum 530-541-5458 records the area's colourful past as do the museums in Carson City.

6-9 Mountain Bikers' and Rollerbladers' Guide

Paved bike paths and unpaved mountain paths are available for bikers of all ability levels. Maps are available as described in the Hikers' Guide. There are too many trails to list all of them here but five recommendations are:

- 1. The Truckee River Trail that runs past Alpine Meadows.
- 2. The Pope-Baldwin Bike Path that runs alongside Highway #89 and includes numerous points of interest such as beaches and Fallen Leaf Lake.
- 3. The City of South Lake Tahoe Bike Path that tours the south shore of Tahoe.
- 4. The Tahoe Trailways Bike Path which connects numerous points on the northwest shore including one of the favourite spots for bikers and rollerbladers, Blackwood Canyon.
- 5. The Flume Trail which is an unpaved trail once used to haul logs from Tahoe to Virginia City (on the next page, there's a photo of Sand Harbor taken from the Flume Trail). It's not for beginners or persons afraid of heights! Start at Spooner Lake Park and ride up to Marlette Lake. Either return on the same route or take the trail at the spillway down to Tunnel Creek Road and end up at Hwy #50.

Numerous bike rental agencies can provide full equipment and maps. Anderson's 530-541-0500 is close to the Forest Service office. Don Cheepo's 530-544-0356 is in the centre of town.



Also contact Powder House – see the details in the Ski Guide section of this package.

Bike trail information is available at the rental outlets, at the Chamber of Commerce and at the USFS office in the Hikers' Guide above. Please remember that you are cycling at 6300 feet or more above sea level! Early each July, the annual "Death Ride" race is held. This 100-mile race tests the skills and endurance of serious, competitive bikers over four high-altitude mountain passes. In town, there are frequent competitions including races held every Thursday night during the warm months. 530-546-7248 or the rental agencies above.

For cycling groups, teams and clubs, please see the information about helmet covers in section 6-5.

6-10 Beaches & Water Activities

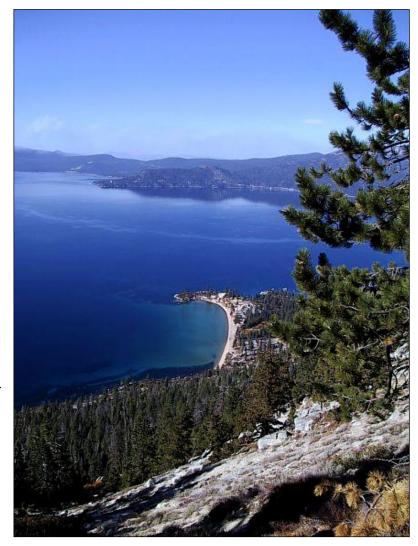
The closest is Nevada Beach. Walk through the woods or drive north on Highway #50, turn at the first left (Elks Point Road), and proceed towards the lake. You'll find the entrance to the beach on your left as the lake comes into sight. There is a parking fee (about \$5). It has washrooms, picnic tables, and barbeque facilities.

Second closest is Zephyr Cove Beach on Highway #50 at Zephyr Cove. There are dozens of others

scattered around the lake. See the maps posted in each of the town homes. The photo shown here was taken high above Sand Harbour, one of Tahoe's most popular beaches located on the east coast of the lake.

Activities on the water abound. There are numerous marinas around the lake. See the Marinas page in this package. Rent boats (power, sail, kayak) and diving gear, take a cruise on one of the paddle wheelers, and go parasailing. Fishing services with equipment, boats and guides are also available. Consult your yellow pages or visit the Internet for the numerous services offered. Some services are listed in the Homeowners supplement at the end of this package.

Whitewater rafting is available on several local rivers but none are within the Tahoe basin. Highly-rated Tahoe Whitewater Tours is at 800-442-7238 (Tahoe City). Try Ahwahnee Whitewater Expeditions, 209-533-1401, 800-359-9790, or California River Trips 530-626-8006, 800-773-0066. Prices start at \$80 and go up with trip duration. Bring a cheap camera and a change of clothing because everything will get wet! Kayaks can be rented from a number of outlets at Tahoe. In the summer, try paddling the east fork of the Carson River at Markleeville It's as gentle a river trip as can be found anywhere!



6-11 Fishing

Cold-water fishing streams surround Tahoe. The lake itself drains at the northwest corner via the Truckee River. The Truckee runs north and then east through Reno and Sparks. It empties into Pyramid Lake, northeast of Reno.

In the lake itself, the prized fish are Mackinaw (aka Lake Trout as in the photo), Kokanee Salmon, Rainbow Trout, and Brown Trout. Average size is 2 - 7 pounds (1 - 3 kg) and numerous fish over 30 pounds are taken each year!

For salmon and trout charter fishing on the lake, we recommend:

- 1) Eagle Point Sport Fishing, Anchorage Marina, Camp Richardson, 530-577-6834, Dennis Mitchell.
- 2) First Strike, Tahoe Keys Marina, 530-577-5065.
- 3) Tahoe Sportfishing 530-777-5065.
- 4) Blue Ribbon Fishing Charters, S. Lake Tahoe, 530-544-6552. www.blueribbonfishing.com. Gene St. Denis.

This photo was taken January 27, 2014 on the Blue Ribbon boat. All of the guests caught their limit on that trip. We ate the catch the next day.

Phone for prices. Advance reservations are recommended.



6-12 Motorcycling and Four-Wheeler Trails

Motorcycles and four-wheel drive off-road vehicles are available for rental. The latter can be used on the McKinney-Rubicon Trail on the west side of the lake - one of the most rugged four-wheeler trails in the world. Information, guides, and equipment are available from High Mountain Outback Adventures Inc., 2286 Utah, South Lake Tahoe, CA 96150, 1-530-541-5875. Reservations are required. The same company also rents touring motorcycles to qualified drivers for paved road use.

6-13 Photography

Tahoe is one of the most spectacular environments in the world. Upon arrival, just about every visitor wants to grab their camera and start shooting. Some advice:

- 1) When driving for the first few days at Tahoe, make sure the driver is someone who is NOT going to be distracted by breath-taking scenery! Many of the mountain roads twist and turn mercilessly, there are NO GUARDRAILS and there are NO centre dividers between opposing traffic lanes. A second of distraction can lead to disaster! Look for parking areas off to the side of the roads designed specifically for viewing.
- 2) Sunrise and sunset offer interesting light effects. Images captured during storms and at night may be more interesting than photos of the lake on a sunny day.
- 3) Areas of rocky shoreline, high terrain and waterfalls offer great opportunities for spectacular photos. Telephoto and wide-angle settings produce images that are unavailable to the naked eye.
- 4) If skiing, use the horizon to judge level. Too often, skiers take photos at an angle following the slope.
- 5) Cameras are not allowed in the casinos.







- 6. Often, the surface of the lake is like glass at dawn.
- 7. Put people in some of your photos for scale.

8. Images of weathered rock outcrops, bent/twisted or frost-coated trees, eroded landscapes, your activities and the unique Tahoe architecture make spectacular memories.













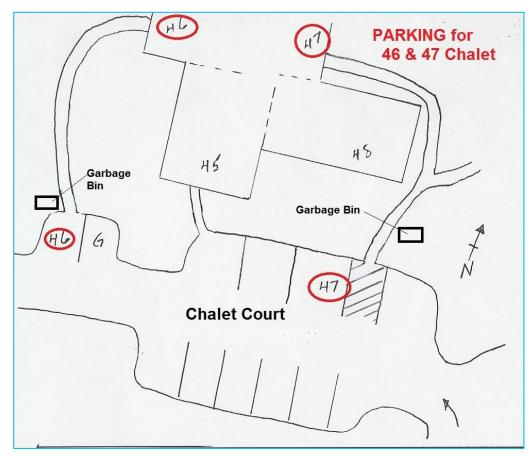
7. MAP OF LAKE VILLAGE

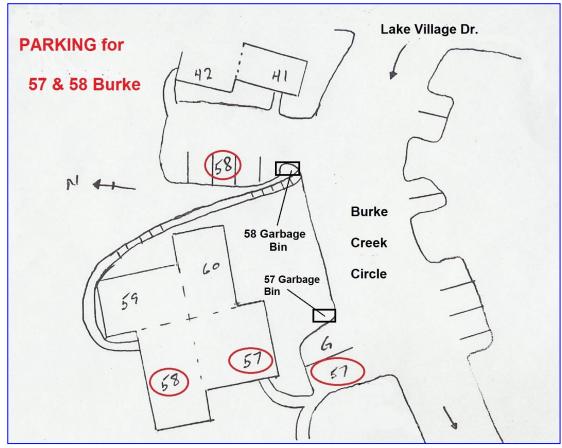


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8. PARKING & GARBAGE BIN LOCATIONS

Please see the parking instructions on page 8 and in section 10.





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LAKE VILLAGE HOMEOWNERS ASSOCIATION, INC.

PO Box 542, Zephyr Cove, NV 89448 Phone: 775-588-4840 Fax: 775-588-7590 Email: lvhoa@lakevillage.com www.lakevillage.com

POLICY – L31 (Revised Nov/09)

9. ASSOCIATION RULES AND REGULATIONS

9-1 PARKING

MAXIMUM OF 2 OUTSIDE PARKING SPACES PER UNIT

- Parking Permits Are Required For Over-Night Parking. Obtain Permits From The Association Office (for location, see the orange building on the section 7 map).
- Park Only In The Numbered Space For The Unit In Which You Are Staying. A Second Vehicle May Park In Any Available Un-Marked Or Un-Posted Space.
- Parking Permitted On Paved Areas Only. DO NOT Park In Or Block Driveways Of Any Unit In Which You Are Not Staying.
- Over-Night Parking Of Trailers, Boats(excluding small roof top boats), Motorhomes Or Any
 Vehicle That Exceeds 21 Feet In Length And/Or 84 Inches In Width Is Strictly Prohibited In The
 Residential Areas Of The Complex. Temporary Parking For Any Aforementioned Vehicle May
 Be Permitted Along The Bank Across From The Clubhouse For One Night Only
 With A
 Parking Permit Obtained From The Association Office.
- Service And Trade Vehicles Are Permitted Only During Approved Construction Hours And Must Register At The Association Office.
- Long-Term Parking (Over 30 Days) Is Permitted In Owners' Assigned Parking Space With A
 Resident Parking Permit Obtained From The Association Office During Normal Business Hours.
 During Snow Removal The Vehicle Must Be Moved At Least Once In A 24-Hour Period To
 Allow For The Space To Be Cleared.
- Failure To Comply Could Result In Fines And/Or The Vehicle(s) Being Towed At The Owner's Expense.

9-2 RECREATION AREA

Exclusively For Lake Village Members, Their Guests, Residents And Vacation Renters

• NO GLASS CONTAINERS OF ANY KIND ALLOWED!

- You Must Have A Recreation Pass And Sign-In At The Association Office In Order To Use The Facilities.
 - (One Recreation Pass Issued For Each Permitted Vehicle.)
- Children Under The Age Of 14 Must Be Accompanied By An Adult.
- No Pets Allowed, With The Exception Of Assistance Animals.
- No Radios, Cassette Players, Etc. Unless Earphones Or Headphones Are Used, Except for Fireworks Events.
- Picnic Tables And Barbeques Are Available On A First-Come Basis. Please Have Your Picnic On The Picnic And Pool-Side Tables Or On The Grass, Not On The Pool Deck.
- Dispose Of All Trash In The Bins Located Around The Recreation Area.
- Pool Cost Is 75⊄ Per Game; Pool Cues Are Available With Substantial Collateral Required.
- Ping-Pong Balls Cost 25⊄ Per Ball; Ping-Pong Paddles Are Available With Collateral Required.

• Children In The Recreation Area Must Be Supervised By An Adult At All Times.

9-3 SWIMMING POOL

NO LIFE GUARD ON DUTY!

- Open Everyday 10:00AM To 10:00PM, Mid-May Through Mid-October, Weather Permitting.
- Open For "Adults Only" Laps And Exercise From 9:30AM To 10:00AM By Calling Ahead.
- No Cut-Off Pants Or Shirts Allowed.
- Children Who Are Not Potty Trained Must Wear Swim Diapers with Plastic Pants over the Diaper.
- Please Shower Before Using The Pool. Soaps And Lotions Interfere With The Chemical Balance.
- No Alcohol, No Beverages (Except Water) And No Food In The Pool.
- No Smoking In The Pool.
- No Rafts, Floats, Large Toys, Or Games That May Interfere With The Peaceful Enjoyment Of Pool-Side Guests.
- A Swim Lane Rope Is Available From Guest Services Staff From 9:30PM To 10:00PM Monday Through Friday, Holidays Excluded. Reservations Will Be Accepted At The Association Office.
- NO DIVING OR RUNNING PERMITTED. VIOLATORS WILL NOT BE ALLOWED IN THE POOL.

9-4 HOT TUB & SAUNAS

IT'S RECOMMENDED THAT CHILDREN UNDER THE AGE OF 5 NOT USE A HOT TUB

- Open Everyday 10:00AM To 10:00PM All Year Round.
- No Cut-Off Pants Or Shirts Allowed.
- Please Shower Before Using The Hot Tub. Soaps And Lotions Interfere With The Chemical Balance.
- No Alcohol, No Beverages (Except Water) And No Food In The Hot Tub Or Saunas.
- No Smoking In The Hot Tub Or Saunas.
- Pregnant Women And Heart Patients Are Advised Not To Use The Hot Tub Or Saunas.

9-6 TENNIS COURTS

Exclusively For Lake Village Members, Their Guests, Residents, And Vacation Renters

- Open 9:00AM To Dusk, Weather Permitting.
- White Soled Or Tennis Shoes (Made Specifically For Playing Tennis) Are Required. Dark Soled Or Running Shoes Are Not Allowed.
- The Two Courts Located To The South Of The Clubhouse (Accessible Through The Clubhouse) Are Primarily For Serious Tennis Players. Recreational Tennis Players Are Encouraged To Use The Two Courts Located To The North Of The Clubhouse, Behind The Maintenance Building.
- Courts Can Be Reserved For Two Hours At A Time And Will Be Forfeited At 10 Minutes Past The Hour. Limit Of 2 Hours Per Day Per Residential Unit.
- Reservation Sheets Are Located Outside Of Each Set Of Courts.
- Tennis Rackets (Up To 4) And Balls Are Available For A \$5.00 Use Fee. Substantial Collateral

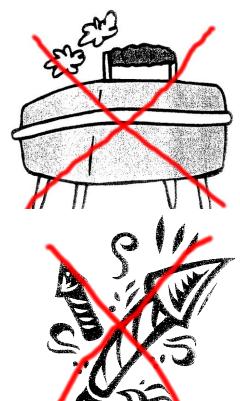
Is Required.

• All Four Courts Are Closed During Winter Conditions.

9-7 MISCELLANEOUS

The Douglas County Sheriff's Department May Should Be Called For Any Disturbance After 10:00PM

- Only Gas or Propane Barbeques Are Allowed On The Decks, Balconies And Entrances Of Units.
- Charcoal Barbeques May Not Be Used On The Premises or on the Grounds within Lake Village.
- Fireworks are illegal at Lake Tahoe and all surrounding areas. Violators will be reported to the Douglas County Sheriff's Office and prosecuted to the fullest extent of the law
- Lake Village Provides An On-Site Employee From 4:30PM to 10:00PM For Guest Services.
- No Loud Parties, Music, Vehicles, Etc., Which Could Disrupt The Peace And Quiet Of Residents And Visitors.
- Never Discard Cigarette Butts Anywhere On The Premises. Properly Extinguish And Dispose Of Them.
- Only Outside Furniture, Gas Or Propane Grills, And Stacked Firewood Allowed On The Decks. No Indoor Furniture, Lumber, Bicycles, Etc. May Be Stored Outside. No Hanging Of Towels Or Laundry Outside Or On Decks.
- No Snow Mobiles, Sledding, Skiing, Snow Boarding, Skateboarding, Roller Skating, Etc. Allowed.
- Construction Hours: Monday Through Friday 7:00AM To 7:00PM. Saturday And Sunday 8:00AM To 7:00PM. No Exceptions!
- The Placement Of Temporary Containers, Structures
 And/Or Toilet Facilities Are Subject To Practice A3K. Copies Available In The Association
 Office.
- Pets Are Required To Be On A Leash And Pet Owners Must Clean-Up Their Pet's Solid Waste.
- No Barking Or Nuisance Dogs Will Be Tolerated.
- The "Dumpster" Bay Of The Maintenance Building Is Available From 8:00AM to Dusk For Residential Trash (Garbage) Only. Trash Must Be In Bags And Boxes Must Be Broken Down. Absolutely No Appliances, Mattresses, Furniture, Electronics, Construction Debris, Hazardous Materials, Etc., Are To Be Placed In Or In Front Of Any Of The Bays Or Left In The Maintenance Yard. Violators Will Be Subject To Fines.
- A Green Hazardous Waste Container Is Available In The Maintenance Yard. Disposal Restrictions Are Posted On The Container And Must Be Strictly Followed.
- Yard Sales Are Permitted Only On The First Saturday Of The Months Of May And October And Are Subject To Practice S13. Copies Available In The Association Office.
- When In the Opinion of Staff, Anyone Displaying Unacceptable Behavior Such As, But Not Limited To, Inappropriate Language, Verbal Or Physical Abuse, Indecent Exposure, Being



- Under The Influence Of Alcohol Or Drugs, Etc., Will Not Be Allowed Access Or Will Be Expelled From The Facilities.
- Failure To Comply With Any Of The Association Rules And Regulations Could Result In Fines As Set Forth In Practice L32 And/Or Revocation Of Facility Privileges Which Could Include Expulsion From The Premises.

9-8 MARINAS

Lake Village doesn't have facilities for storing boats, boat trailers, or jet skis, so our Rules & Regulations prohibit these on the premises. However, there are eight marinas with appropriate facilities on the south and east shores of the lake – all within 15 minutes drive. In alphabetical order:

Camp Richardson Marina. 1900 Jameson Beach Road, South Lake Tahoe. 530-542-6570

Lakeside Marina. 4041 Lakeshore Boulevard at the base of Park Avenue (1 block south of the state line), South Lake Tahoe. 530-541-6626

Lake Tahoe Boat Rentals. www.tahoeboatrentals.com Round Hill Pines Beach, off Highway #50, Round Hill. 888-312-1116, 775-848-5608 scott@tahoeboatrentals.com From Sea-doos to yachts. Print as many copies of the coupon below as needed.

Tahoe Keys Marina. Tahoe Keys Boulevard & Venice Drive, South Lake Tahoe. 530-541-2155

Tahoe Sport Fishing at Ski Run Marina. 970 Ski Run Boulevard, South Lake Tahoe. 530-541-5488

Timber Cove Marina. 3411 Lake Tahoe Boulevard, South Lake Tahoe. 530-544-2942

Zephyr Cove Marina. Zephyr Cove Resort, off Highway #50, Zephyr Cove. 775-589-4901



10. SHORT-TERM GUEST INFO & LAKE VILLAGE VEHICLE REGISTRATION

LAKE VILLAGE HOMEOWNERS ASSOCIATION, INC.

Telephone: (775) 588-4840 E-mail Address: lvhoa@lakevillage.com Fax: (775) 588-7590 P.O. Box 542, Zephyr Cove, NV 89448

For renters and guests staying at Lake Village for less than three months.

(One form per unit to be presented at the association office upon arrival)

Unit #	Contact Phone #	
Check-in Date: Check-out Date:		
Email:		
Total # of people s	staying in unit:	
Name:		
Rental Agency/Con	ntact:Rob Hedges	
	Only Two Vehicles Allowed per Unit	
Vehicle #1	Year, Make & Model	
	Color	
	License/State	
Vehicle #2	Year, Make & Model	
	Color	
	License/State	
Dog(s)	Name/Breed	
	License Number(s)Issued by	

PRINT, COMPLETE AND PRESENT THIS FORM TO THE LAKE VILLAGE ASSOCIATION OFFICE WHEN CHECKING IN. FAILURE TO COMPLY MAY RESULT IN VEHICLE IMPOUND.

11. OCCUPANCY AGREEMENT with ACCOMMODATION TAHOE

	Reservation Number (from section 2	.)	
	Town home #(s)	Arrival date	
The lo	ck code for section 4-1 & section 13 wi	ill be supplied upon receipt of this sig	gned form.
You an	d your party hereby agree to the following:		
I/We ha	ave read following terms of this confirmation page	ackage:	
2.	I/We will not bring pets as per section 1. I/We have read all of section 4-1. I/We will abide by the terms of section 4-2 and parking. I/We will abide by all of the terms of section 4-2 smoking, use of hot tubs, occupancy limits, etalling in the foliation of some or anot be fulfilled. I/We acknowledge that forfeiture of some or anot be fulfilled. I/We acknowledge that there is a parking material each town home. I/We agree to abide by the terms of the Lake 9-7, especially those terms covering noise at on our part, I/we acknowledge that some or a deposit be insufficient to cover the town home apply. I/We agree to complete and hand in section of the I/We acknowledge that the information contains the suggestions only, not contractually binding, as	4-3 with respect to town home contents, garetc. I/We agree to abide by the terms of secall of the security deposit will apply should the print of the security deposit will apply should the print of the security deposit will be forfeited. So the owners' losses and/or fines, additional leval of this package to the security office of Lained in section 1 - check lists, section 3 - mation, and in section 7 - Lake Village map,	bage, tion 4-4. hese terms g location for 9-1 through f these terms should the vies may ake Village. haps, section
Copies	of this agreement in its entirety have been for	rwarded to all members of my/our rental gro	up.
Name:	(print)	Dated:	
	Please charge the following Amex, Visa or N	MasterCard card for \$	·
		Expiry date: Mo	_ Yr
	Card security code		
	Billing Address		
	Signed:	Mobile Tel #	

Please print, complete, scan & email this one-page form to rh@accommodationtahoe.com (best method since I'll get it wherever I'm located). Second best, or if this is a rush, text a picture of it to 905 466 8545. Or, mail it with your final payment. Once received, I'll email the lock code.

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13. TELEPHONE & LOCK CODE TAGS

So that you don't forget the access lock code or cell numbers for your companions, please fill in these tags, cut them out, and distribute to your fellow guests. Have them keep these tags in their pockets, wallets or purses. We ask that you NOT put the town home number or address on each tag just in case it gets lost. Use the Safeway number to get the member grocery discounts.

Telephone:	Safeway Club Membership #
Door Code:	410 3128 2147
Telephone:	Safeway Club Membership #
Door Code:	410 3128 2147
Telephone:	Safeway Club Membership #
Door Code:	410 3128 2147
Telephone:	Safeway Club Membership #
Door Code:	410 3128 2147
Telephone:	Safeway Club Membership #
Door Code:	410 3128 2147
Telephone:	Safeway Club Membership #
Door Code:	410 3128 2147

You may print and use as many copies of this package's discount coupons as you wish.